

CONTACT US FOR A DEMO TODAY! 800.805.0558

UCaaS for the Retail Industry

The complexities of retail have changed dramatically over the last 5 years. Brick and mortar has become the showcase, and warehouse and online transactions dominate this dynamic and highly market-driven world.

SOLUTIONS

BY SIZE

Enterprise	Mid-size	Small
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BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		



UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

Streams includes unified communications and team messaging infrastructure with a next-generation cloud-

based solution and **Smart-Box**, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.



PanTerra



The complexities of retail have changed dramatically over the last 5 years. Brick and mortar has become the showcase, and warehouse and online transactions dominate this dynamic and highly market-driven world. The change in customer behavior has forced retailers into looking at new ways to improve communications - both internally and with their customers, while also reducing overall operating costs.

A Complete Unified Communication Platform for the Whole Organization

Service for all sites and communication types

Calendar system, file sharing and email to keep everyone accessible, on the same page and on schedule

Group stores, teams and individuals together for phone, email, instant messaging and broadcast voicemails to increase productivity and accessibility across the whole organization

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Direct dial access numbers and automated attendant call distribution for the entire organization

Webinars on the fly so information with clients and employees is at your fingertips

MobileMessage – so mobile people get instant text messages or emails on cell phones improving accessibility

Complete contact center and remote agent and supervisor capabilities unifying front lines with operations for superior response and customer service

Total Communication Cost Reduction and Improved Infrastructure

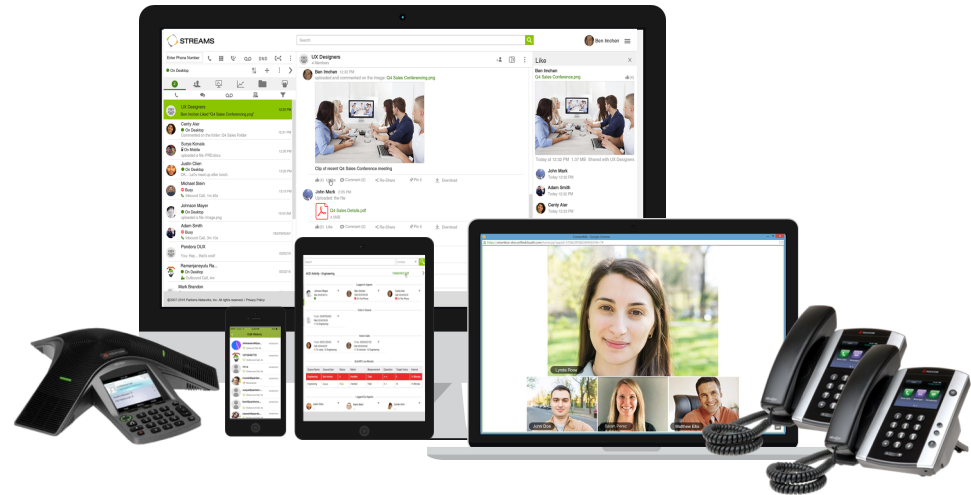
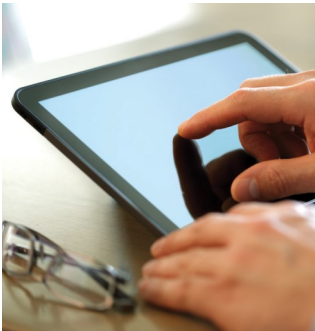
Eliminates duplication, complexities and significantly reduces costs and administrative overhead

SaaS delivery essentially eliminates on-site equipment, applications and maintenance; thereby reducing capital expenses and maintenance costs

Futureproof guarantee gives a foundation that eliminates obsolescence or scale forecasting

Native multisite architecture allows businesses to dynamically change without any communication technology limitations

PanTerra takes retail organization communications to another level of speed and efficiency.



Trusted by

