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Security is Key

Features such as in-transit and at-rest encryption of your content and communications, HIPAA compliance and multi-factor authentication are just a few of the enhanced security features PanTerra delivers.

SOLUTIONS

BY SIZE

Enterprise	Mid-size	Small
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BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		



UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

Streams includes unified communications and team messaging infrastructure with a next-generation cloud-

based solution and **Smart-Box**, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.





PanTerra utilizes the most advanced technologies available to protect a customer's communications and content. Features such as in-transit and at-rest encryption of your content and communications, HIPAA compliance and multi-factor authentication are just a few of the enhanced security features PanTerra delivers. The option of adding SmartBand MPLS gives additional peace of mind knowing you're using the most secure unified cloud service in the industry.

User and Account Level Security. PanTerra enforces strong password security for all users and all clients to ensure the highest level of privacy and security. Login activity for both users and administration portals are also recorded for monitoring. Additional security features can be enabled such as international calling limits, maximum device per user limits, and white and black listed IP ranges from the administration portal. Finally, PanTerra's security monitoring team continuously monitors

and reviews any suspicious activity to detect possible security breaches.

Multi-Factor Authentication (MFA). All access to PanTerra's services requires multi-factor authentication, including IP phones, desktops and mobile devices. This ensures that only authorized users gain access to the service. In addition, PanTerra provides extensive administrative tools to easily manage MFA across the account.

Built-in Mobile Device Security. Supporting remote and mobile workers in the enterprise can be difficult for some companies because they are worried about security, and rightfully so. Mobile devices get lost or stolen and many users stay logged in to their apps. PanTerra's built-in mobile security enhancements include full multi-factor authentication on all mobile devices and the ability to lock out any lost or stolen device. Admin tools support immediate re-assignment of user content as

well.

Reliable, Secure Data Centers. PanTerra operates completely redundant, hardened and secure data centers that are SAS70/SSAE16 compliant. Redundancy extends beyond server and network hardware and includes power systems (with dual backup generators), carrier networks, and dual HVAC systems. Equally important are the locations for PanTerra's data centers. PanTerra does extensive analysis of a data center location to make sure it has a very low disaster event index.

Every PanTerra Data Center implements extensive physical and cyber security measures to ensure protection from unauthorized access, DOS attacks, and other security breach attempts. PanTerra's Network Operations Center continuously monitors all services 24/7.

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