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Streams and Skype: A Winning Combo

PanTerra's new Skype for Business plugin (S4B plugin) expands PanTerra's ultra-reliable telecom service to customers who are Microsoft-centric on the front-end, using the Skype for Business client.

SOLUTIONS

BY SIZE

Enterprise	Mid-size	Small
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BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		



UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

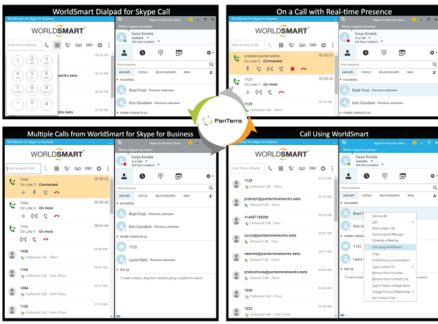
Streams includes unified communications and team messaging infrastructure with a next-generation cloud-

based solution and **Smart-Box**, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.



PanTerra



PanTerra's new Skype for Business plugin (S4B plugin) expands PanTerra's ultra-reliable telecom service to customers who are Microsoft-centric on the front-end, using the Skype for Business client.

With the S4B plugin, you can launch your Skype for Business client and place/receive calls to any of your contacts from a softphone or any IP phone, handle multiple calls simultaneously, initiate warm/ supervised transfers and see real-time call presence, features only available with the Streams service. The Skype for Business Plugin:

- Designed to integrate with Skype for Business.
- Allows users to use the Streams service to make and receive calls directly from the S4B interface
- Passes real-time call pres-

ence to the S4B presence engine.

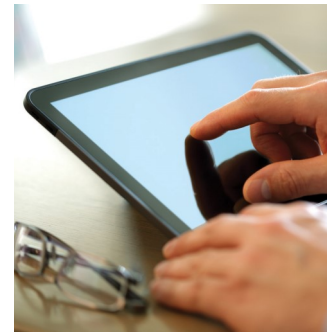
- Allows a call to be made from ANY device (built-in softphone, registered IP phones, cell phones).

Once installed, the Streams S4B plugin will open a separate, but attached, window to the S4B window which will present the user with a Softphone dial pad for direct outbound dialing. A search box is provided where the user can search both Streams and Skype contacts, by name or number, and place an outbound call. A recent events window will show active or historical call events where the user can transfer active calls, perform conference calls or redial a number. Additionally, a "Call using Streams" action is provided in the contact menu of the Skype window so a user can identify a Skype contact and call using the Streams service directly. Once initiated, the call will show up as an active

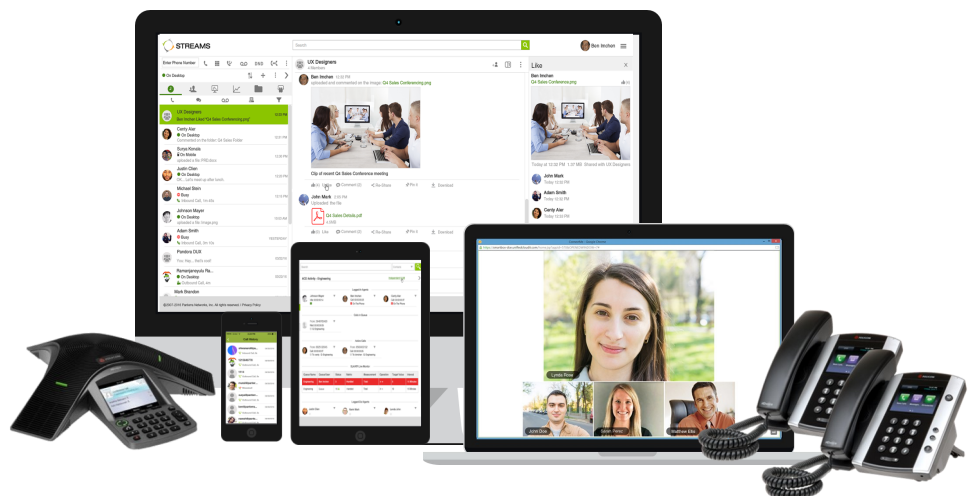
call in the Streams "recent events" window. Communicating just got a whole lot easier and a lot more reliable and secure.

The PanTerra Advantage.

Give staff the tools they need to provide top customer service, give field people accessibility to increase transactions, and take advantage of automation to increase revenue. With PanTerra, we deliver complete unified communications the way you can use is so you can focus servicing clients in ways they never imagined.



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