CONTACT US FOR A DEMO TODAY! 800.805.0558

UCaaS for the Small Business

With limited budgets and human resources, innovative technology may be the difference between success and failure for a small business.

SOLUTIONS

BY SIZE

Enterprise · Mid-size · Small

BY FUNCTION

Business Continuity	Call Center	Franchise
Mobile Workforce	Multi-Location	Franchisee
Salesforce Open CTI	SmartBand MPLS	TotalCare
MPLS-Connect	Business Analytics	SmartCPE
SmartBand	Reliability	Support
Security	Value Proposition	

BY MARKET

Advertising	Construction	Consulting
Education	Entertainment	Finance
Government	Green Energy	Healthcare
Hospitality	Insurance	Legal
Manufacturing	Non-Profit	Real Estate
Retail	Technology	

BY PRODUCT

Streams	Skype for Business	SmartBox
Streams Mobile	ConnectMe	
AppDesigner		

UNIFIED COMMUNICATIONS, TEAM MESSAGING, FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Mid-market enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

Streams includes unified communications and team messaging infrastructure with a next-generation cloud-based solution and Smart-Box, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.

STREAMS

PanTerra

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Small businesses consisting of less than 50 employees are challenged to compete in today's ultra-competitive economic climate. With limited budgets and human resources, innovative technology may be the difference between success and failure. Implementing multiple single-service IT solutions can be a cumbersome and expensive experience. PanTerra's unified cloud services delivers an integrated suite of communications, file sync & share, analytics and mobility services from the cloud, which results in higher employee productivity, eliminating up front capital, improving customer responsiveness, flexibility for growth and lower operating costs.

Unified Communications infrastructure delivered from the cloud includes intelligent PBX, multi-media conferencing, web meeting and deskshare, digital fax, and content management. PanTerra includes advanced QoS management supporting business-level communications with advanced security features including Multi-Factor Authentication (MFA), encryption in-transit and at-rest and mobile device management.

Cloud-scalable Streams Call Center solution that can be deployed anywhere in the world with built-in analytics that provide real-time optimization and monitoring. Advanced features such as call-back, skills-based routing and cloud-based call recording that empowers your small business with real-time unified live monitor that is available on desktops and mobile devices.

Unified Business Analytics with advanced communications analytics provide over 100 customizable business metrics with real-time and scheduled reporting/notification and built-in communications to affect corrective action in real-time. Integrated communications, content and financial analytics metrics provide a common analytics framework for supervisors and management, increasing productivity.

PanTerra's ultra-high level services are delivered from fully hardened, secure, redundant, cloud datacenters capable of withstanding virtually any natural disaster. Our 99.999+% reliability/availability with QoS monitoring built-in means all PanTerra services are available 24/7/365. With 24/7 live "30 second" support, our unique cloud-based approach delivers the industry's lowest Total Cost of Operations (TCO) through the elimination of costly on-premises equipment with a simplified, yet ultra-secure and scalable communications and file sync & share infrastructure in a worry free cloud IT environment.

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Trusted by

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