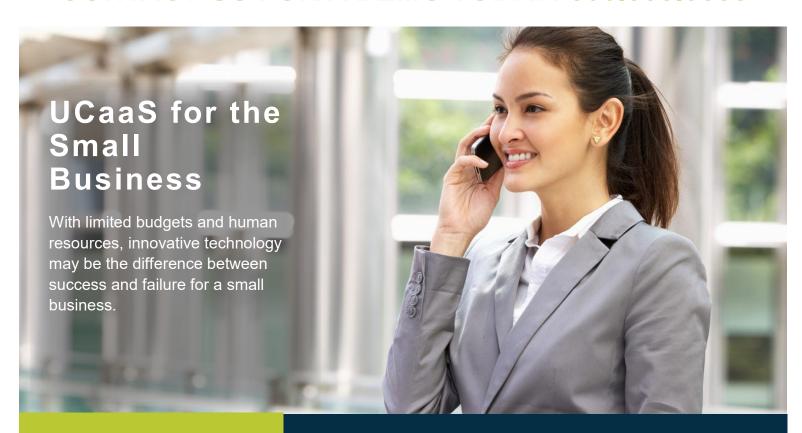
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## SOLUTIONS

Mid-size Small Enterprise BY FUNCTION

**Business Continuity** Call Center Franchise Mobile Workforce Multi-Location Franchisee Salesforce Open CTI SmartBand MPLS **TotalCare** MPLS-Connect **Business Analytics SmartCPE** SmartBand Reliability Support Security Value Proposition

BY MARKET

Advertising Construction Consulting Education **Entertainment** Finance Government Green Energy Healthcare Hospitality Legal Insurance Manufacturing Non-Profit Retail

BY PRODUCT

**Streams** Streams Mobile **AppDesigner** 

Real Estate Technology Skype for Business **SmartBox** ConnectMe













## UNIFIED COMMUNICATIONS, TEAM MESSAGING. FILE SYNC & SHARE

PanTerra Networks is a unified cloud service provider, delivering its family of secure, ultra-reliable, future-proof solution for SMB and Midmarket enterprises. PanTerra includes Streams, its business-class, HIPAA secure, ultra-reliable, futureproof unified cloud service that can be deployed world-wide.

Streams includes unified communications and team messaging infrastructure with a next-generation cloudbased solution and Smart-Box, its HIPAA secure, enterprise cloud file storage, sync & share service.

With PanTerra's unified cloud service solution, enterprises gain the highest levels of security, scalability, reliability, availability, quality of service, service level agreement and support available, while significantly lowering their total cost of operations and IT administration complexities.







Small businesses consisting of less than 50 employees are challenged to compete in today's ultra-competitive economic climate. With limited budgets and human resources, innovative technology may be the difference between success and failure. Implementing multiple single-service IT solutions can be a cumbersome and expensive experience. PanTerra's unified cloud services delivers an integrated suite of communications, file sync & share, analytics and mobility services from the cloud, which results in higher employee productivity, eliminating up front capital, improving customer responsiveness, flexibility for growth and lower operating costs.

Unified Communications infrastructure delivered from the cloud includes intelligent PBX, multi-media conferencing, web meeting and deskshare, digital fax, and content management. PanTerra includes advanced QoS management supporting

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business-level communications with advanced security features including Multi-Factor Authentication (MFA), encryption intransit and at-rest and mobile device management.

Cloud-scalable Streams Call
Center solution that can be deployed anywhere in the world
with built-in analytics that provide real-time optimization and
monitoring. Advanced features
such as call-back, skills-based
routing and cloud-based call recording that empowers your
small business with real-time
unified live monitor that is available on desktops and mobile
devices.

Unified Business Analytics with advanced communications analytics provide over 100 customizable business metrics with real-time and scheduled reporting/notification and built-in communications to affect corrective action in real-time. Integrated communications, content and financial analytics metrics pro-

vide a common analytics framework for supervisors and management, increasing productivity.

PanTerra's ultra-high level services are delivered from fully hardened, secure, redundant, cloud datacenters capable of withstanding virtually any natural disaster. Our 99.999+% reliability/ availability with QoS monitoring built-in means all PanTerra services are available 24/7/365. With 24/7 live "30" second" support, our unique cloud-based approach delivers the industry's lowest Total Cost of Operations (TCO) through the elimination of costly on-premises equipment with a simplified, yet ultrasecure and scalable communications and file sync & share infrastructure in a worry free cloud IT environment.

















