

**About EY**

A global professional services that provides assurance, advisory, tax and transaction advisory services.

- 270,000 employees

**Challenges**

A growing global workforce and competitive market required that this professional services firm explore alternative training delivery methods to meet the continuing education needs of its team members without impacting client services and delivery. The curriculum had to be customized for the culture, values and the specific learning needs of its workforce. Additionally, the training participants had to be able to receive CPE credit for attending training.

**Why Working Simply**

The professional services firm wanted to provide proven tactical and practical productivity training to its team members that aligned with its culture and met the learning needs of its team members. The virtual instructor-led, custom training programs enabled the team members to improve their productivity, more efficiently manage their inboxes and efficiently delegate. The participants received CPE credit for each course they completed.

**WORKING SIMPLY SOLUTIONS**

**Work Smarter, Not Harder**  
VILT workshop

**Tame Your Inbox**  
VILT workshop

**Delegate Effectively**  
VILT workshop

**RESULTS & IMPACT**

**LEVEL 2 FEEDBACK SCORES**  
5.0 SCALE

**4.79** *"Overall, I feel this was a valuable learning experience."*

**4.79** *"The knowledge and skills that I gained are directly relevant to my"*

**4.83** *"I am confident that I can apply what I have learned to my work."*

**4.75** *"The facilitator made a valuable contribution to my learning."*

**4.79** *"I intend to apply what I have learned at work."*

**4.79** *"I would recommend this learning experience to others."*

**WHAT PARTICIPANTS ARE SAYING**

**Great tips!**  
*"Showed concepts quickly and encouraged us to try them on our own. Lots of great tips."*

**Overcoming email challenges**  
*"Email is one my greatest challenges currently. This offered very practical tools to help me manage this better. I appreciate the demo and the documentation."*

**Manage my inbox finally!**  
*"Provided additional ways to manage my inbox that I did not know about and more importantly the time to actually test out and use the tips."*

**Very clear and concise!**  
*"Easy to understand, great takeaways."*

**Outlook tips you did not know existed**  
*"It taught me the various features of Outlook that I didn't know existed. Very helpful content."*

**Everyone should do this!**  
*"I loved this topic and platform."*

**Good delivery method**  
*"Great content, effective for me to save time."*