

WHAT'S NEXT FOR MY JD EDWARDS ENVIRONMENT?

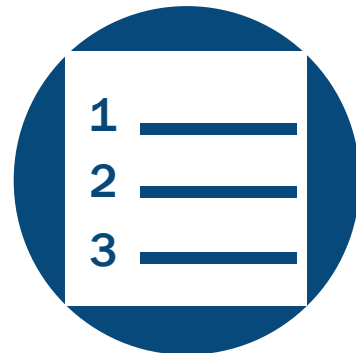
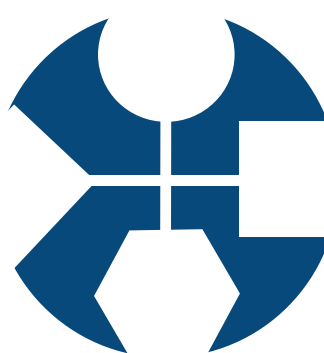
External integrations, mobile access, advanced reporting, globalization, e-commerce, process efficiencies—and many other modern demands—are prompting widespread ERP analysis. With continuing releases and advancements, JD Edwards remains an ERP powerhouse offering complex applications across 80 modules that support organizations around the world and in virtually all industries. And while a sizeable investment in an earlier version of JD Edwards may still be operational in your organization, you could be asking, “What exactly is ‘Point B’ for our JD Edwards environment?” ManageForce can help you find Point B and provide the resources needed to get there.

Signs that optimization and/or an upgrade are needed:

- > Business needs are gradually outstripping current capabilities.
- > End-user experience is deteriorating.
- > Industry compliance is in question.
- > Return on investment is noticeably low due to untapped potential.
- > Reporting and/or inferior operational information is impairing strategic decisions.
- > Customization documentation is missing, incomplete, or confusing.
- > Business processes are out of sync with software configuration.
- > Operations of acquisitions or divestitures have not been considered within JD Edwards.

Pressing questions answered by a tailored JD Edwards assessment:

- > Are there any cost-effective incremental changes that will meet today's top priorities?
- > What version truly makes the most sense for our environment—from an objective perspective?
- > Will native functionality in newer versions replace third-party add-on expenses and work-arounds?
- > How will past customizations affect an upgrade? Can any customizations be replaced by native features?
- > Can reporting easily be enhanced to expand financial analysis and aid in executive-level planning?
- > Will product support for my version—and all its components—be available over the long term?
- > What business functions are using JD Edwards technology? What end-user and IT processes exist?
- > Is tablet or mobile access to applications needed by executives or field-based employees?



Leveraging our deep skills and experience within hundreds of JD Edwards installations, ManageForce will benchmark your application configuration against best practices and standardized processes. As part of the benchmarking process, we will review and evaluate your environment and application design of modules in use. This process includes a health check, as well as a complete analysis of set-up and configuration, naming conventions, version usage, customizations, interfaces, and more. ManageForce will analyze and recommend potential efficiencies and improvements to your current usage and configuration of JD Edwards applications, including quick-resolution items or low-cost changes that can be completed internally. We will present these findings to your IT management team, as well as any business leaders, as needed.

Deliverables

- > Assessment interviews with functional leaders
- > In-depth survey for each module
- > JD Edwards custom object analyzer output
- > Module-specific documentation
 - Reports, interfaces, conversions, enhancements (RICE)
 - Major pain points; issue severity
 - Next steps and recommendations
 - Level of effort to remediate
- > High-impact findings summary
- > Quick-resolution items
- > Items that can be resolved internally, at a low cost
- > Summary of large-scale efforts and long-term projects

“ ManageForce helped us make our first strategic push into virtualization, while also managing the day-to-day issues surrounding our legacy JD Edwards implementation. Working hand-in-hand with our internal team and offering unprecedented flexibility, ManageForce always puts our needs first.

– CIO, Global Metals Manufacturer

End-benefits of your JD Edwards assessment:

- > Make a fully informed decision about next steps for your JD Edwards investment
- > Explore incremental upgrades or selective optimization based on current or future needs
- > Plan your IT budget, including staffing and maintenance costs, around facts and metrics
- > Prioritize investments and look to reduce costs
- > Strengthen relationships with key user groups and leaders within the business
- > Keep pace with business needs while maintaining both technology and budgetary health
- > Remain agile by right-sourcing™ support, development, or maintenance, as needed
- > Analyze the human element of your JD Edwards functions—not just software configuration