ManageForce »

JD EDWARDS FUNCTIONAL SUPPORT SERVICES

Strategic Customization and User Experience Optimization To Help You Thrive with Your JD Edwards

Managing complex apps has many components to it, and every single business is different. This all has to be taken into account when implementing complex ERP systems. Our senior-level functional support resources provide strategic guidance to get the most out of your JD Edwards system.

We can help you customize and optimize your system to align with your core business goals:

• How-to Questions related to the software (simple processing to complex business transactions flowing through the system)
• Trouble-shooting erroneous data updates and the correction of these issues
• Integrity Report interpretation and resolution
• Identifying solutions to unique business transaction processing within the system
• Providing guidance relating to upcoming ESU's from a business process perspective, identifying pro & cons to applying the ESU and assisting with the testing and implementation of the ESU
• Providing customer specific documentation as it relates to unique processes implemented within the system
• Assisting in implementing new features within the system

The ManageForce Difference

We offer a complete continuum of managed services, professional services, and cloud services that can be bundled and priced based on your needs.

You always receive quality support from the best database, applications, and cloud experts in the industry who hold over 15+ years of experience. Regardless of the size of our engagement, every customer will receive (at least) 2 dedicated onshore professionals (along with a back-up team as needed) to work consistently on your account for any/all issues that may arise. We take pride in our unmatchable communication skills as well as our ability to become peripheral members of your team.

We provide a strategic program management process, complete with a dedicated senior technical program manager, and hardened communication, coordination, quality, and service delivery methodologies to ensure dependable and consistent support. Each program manager brings over a decade of experience, so that you can be confident that they possess the right expertise to lead your team (and your ManageForce team) in maximizing the use and value of your JD Edwards.

ORACLE Gold Partner

MANAGEFORCE.COM   **INFO@MANAGEFORCE.COM**   **877-351-4491**