ManageForce

JD EDWARDS IN THE CLOUD
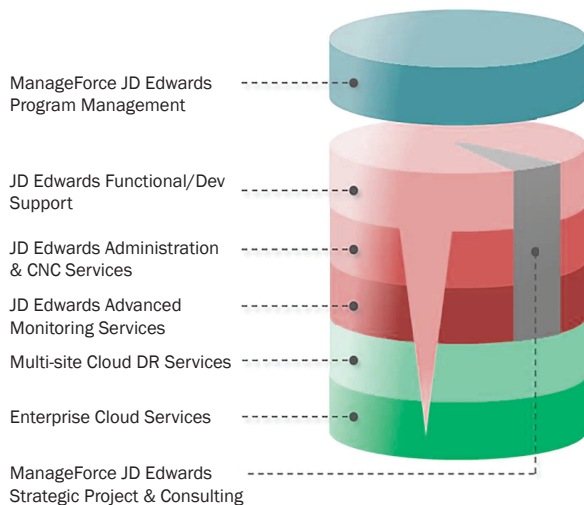## COMPLETE RESOURCES FOR SUCCESS

A typical JD Edwards customer may run multiple data centers with dozens (and sometimes hundreds) of servers hosting diverse workloads and applications, with a countless array of hardware specs and configurations. Their data centers contain networking and storage devices accumulated over the years from too many vendors to keep track of, and a staff of administrators is required solely focused on "keeping the lights on" day in and day out. Their OpEx budget is shrinking, while business users want more IT power every day. CapEx approvals are hard to get, even for replacing end-of-life hardware and software. Still, they must consistently meet (and beat) cost, performance, and availability goals.

Cloud computing has now matured to a point that, with the right approach, customers can predictably expect to achieve increased business agility, high efficiency, scalability, and availability with comparison to on premise solutions, along with the added business advantage of significant cost reductions. But simply deciding that you want to consider cloud hosting for your JD Edwards applications is only the first step.

With all the major public cloud providers offering viable cloud solutions for JD Edwards hosting, coupled with the dizzying array of private cloud vendors and service options for customers, navigating your way through the myriad cloud options for JD Edwards can be daunting, even for the most experienced JD Edwards professionals. And most customers lack the knowledge, expertise, and available resources to successfully establish the right roadmap and execution plan, in order to fully realize the true potential available to them with a well-crafted cloud hosting strategy.

ManageForce has strategic alliances with each of the most relevant public cloud hosting providers, because no two customers' hosting requirements are ever alike; and the services offered by each provider varies. We also have a structured set of ManageForce Private Cloud offerings, and proven methodologies, to deliver unique compute, storage, networking, and security orchestrations tailored to a customer's specific requirements for those customers that don't feel public cloud is right for them.

Our "Host it Right" model provides a full set of services to assist our customers with: assessments to help you consider whether public or private cloud is the best option, selection processes for determining which cloud option is right for you, roadmap engagements to plan for the move to cloud, migration projects to successfully move customers' systems to their public or private cloud solution, and managed cloud services for the ongoing support of their cloud-hosted applications.

ManageForce JD Edwards
Program Management

JD Edwards Functional/Dev
Support

JD Edwards Administration
& CNC Services

JD Edwards Advanced
Monitoring Services

Multi-site Cloud DR Services

Enterprise Cloud Services

ManageForce JD Edwards
Strategic Project & Consulting

ManageForce

The Results and End Benefits

- High application availability and expanded functionality

- Built-in resiliency, back-up, replication, and recovery

- Increased agility as technology continues to evolve through open-growth platforms

- Expense predictability

- Consistent levels of service and optimized end user experience

- Greater elasticity and global coverage as application demand fluctuates or you expand your global footprint

- Reduced dependence on expensive on-site infrastructure

IaaS and Application Management Working in Lockstep

- Orchestrated for your specific compute, storage, network, and security requirements
- Integrated JD Edwards Cloud Operations
- Assigned Service Delivery Manager
- JD Edwards:
  - Certified Infrastructure
  - 24/7 Production CNC Services
  - Infrastructure Services
  - Advanced Monitoring
  - Consulting and Project Services
- Simple User Tiers for JD Edwards Monitoring
- JD Edwards Production Service Tiers

It's critical to work with a comprehensive plan, so no detail is forgotten. Key to a smooth transition and successful outcome is working with a provider, such as ManageForce, who understands dynamics of not just the complete cloud orchestration and provisioning, but also your JD Edwards application, database platform, current environment, as well as the infrastructure requirements you need to support your application moving forward.

Our JD Edwards in the Cloud Services

We can help position you for success through a range of services for JD Edwards in the cloud.

- Modernization, development, and migration consulting and preparation

- Performance planning and tuning

- Maintenance, updates, and patches

- 24x7 monitoring and support

- Full platform or software management

- Database monitoring, management, and strategic consulting

- Middleware administration and support

Your dedicated ManageForce team collaborates with you to reduce costs, increase efficiencies, and manage your most complex application and infrastructure issues to produce the best results.

ORACLE Gold Partner

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