ManageForce
Cloud Applications Experts™

Traditional Business Apps are Complicated and Inefficient

We deliver secure Cloud Applications that empower employees to make quicker data-driven decisions, solve business problems, and be more connected to the business and the customer.

Modernize and Optimize Your Enterprise Applications

ORACLE | NETSUITE

ORACLE Gold Partner

Microsoft Partner

ManageForce is a Cloud, ERP and Data Solutions Provider that leverages the power and simplicity of the cloud to transform operational data and improve business agility and performance.

Unlike traditional consulting firms we provide a holistic view of enterprise IT, structured solutions, and the ongoing support businesses need to thrive.

STRATEGY
- Business Process Analysis
- System Selection Assistance
- Legacy to Cloud Application Strategy/Assessments
- Solution Roadmapping
- Core NetSuite vs. 3rd Party App Analysis
- Implementation Planning
- Comprehensive Heal
- Checks of NetSuite
- Applications Configurations

IMPLEMENTATION
- Business Requirements Documentation (BRD)
- Fit-Gap Analysis
- Solution Design
- Project Management
- Production Readiness Review
- Proven, Best Practices based Model for Accelerated Project Delivery

OPTIMIZATION
- User Experience Optimization (UEO) Services
- Strategic Reporting/Business Intelligence (BI)
- Assistance in Leveraging New Applications Features
- Workshops/Push-start Assistance on Functionality
- Streamline Process Flows, Maximize Efficiencies

DEVELOPMENT
- SuiteBuilder Application Development
- Native NetSuite Application Development
- Application Integration Services – External Websites, CRM Integration, eCommerce Applications,
- Legacy Applications
- Reports Development, Custom Fields, Forms, and Dashboards

SUPPORT
- On-Demand Functional Guidance
- Application "How To?" Questions
- Review & Maintain Roles, Security Permissions, and Access
- Upgrade Preparedness – Compare New Release to Your Current Environment, Advise of New Functionality, Assist in Regression Testing
- Proactive Process Improvement Recommendations

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Professional Services

Managed Services

Cloud

The ManageForce Difference

We offer a complete continuum of managed services, professional services, and cloud services that can be bundled and priced based on your needs.

Your Dedicated Team

You always receive quality support from the best database, applications, and cloud experts in the industry who hold over 15+ years of experience. Regardless of the size of our engagement, every customer will receive (at least) 2 dedicated onshore professionals (along with a back-up team as needed) to work consistently on your account for any/all issues that may arise. We take pride in our unmatchable communication skills as well as our ability to become peripheral members of your team.

Program Management

We provide a strategic program management process, complete with a dedicated senior technical program manager, and hardened communication, coordination, quality, and service delivery methodologies to ensure dependable and consistent support. Each program manager brings over a decade of experience, so that you can be confident that they possess the right expertise to lead your team (and your ManageForce team) in maximizing the use and value of your NetSuite Applicaiton.

Comprehensive ITSM Platform

We leverage a comprehensive ITSM solution that incorporates the necessary tools with processes, SOPs, SLAs, and governance to fully capitalize on the value of each one.

Integrated Service Delivery

Your dedicated team of senior-level resources are capable of providing integrated service delivery across all your platforms, including application management, business intelligence, and database administration.

THE RESULTS

- **Faster completion of tasks**
- **More strategic focus for your staff**
- **Greater autonomy for your team (less reliance on others, and multiple systems)**
- **Improved ROI for your NetSuite investment**
- **Increased usage/adoption of new features & functionality**
- **Optimized employee productivity, improved and quicker business decision-making, better security of data, and improved user experience**

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