

Remote Hands Cost Worksheet

Use real data where you're able.

If no historical data exists, use realistic predictions about data center visits and trip costs.

Average hourly rate of the technicians/engineers who regularly visit the data centers: _____

Take the total average salary and divide it by 2080 (based on a 40-hour work week).

Average time spent per data center visit: _____

Average on-site time plus average travel time.

Average travel expense of data center visit: _____

Gas/mileage, flight, hotel, per diem or expenses

How many routine data center visits are planned each year? _____

How often do you anticipate needing to visit your colocation data centers?

How many times did personnel actually visit a data center in the last year? _____

To get a true understanding, gather data on the actual number of visits for the past three years. This will help weed out an anomaly year.

Are there any pending events that are likely to increase data center visits? _____

Special projects can require additional data center visits, causing your annual cost to increase.

Average hourly rate x average time spent per visit + average travel expense =
How much it costs to send your technician/engineer on a data center visit

Cost of a data center visit x anticipated number of visits in a year = Minimum yearly cost

Cost of a data center visit x actual number of visits in the past year = Actual yearly cost