



To Our Valued Dealer Partners:

Carfax has been working with dealers for over three decades, and, we've never seen anything like the COVID-19 crisis. It affects the health of our families, friends, and businesses in a profound way.

We have expanded the unprecedented steps we are taking to help our dealer partners in this unprecedented time, including:

1. The health and safety of our team and your dealership personnel are paramount, so we've decided to no longer visit dealers in person for the time being.
2. Our field teams remain dedicated to serving your needs, and your account manager will continue to be proactive via email and phone to find the best ways that CARFAX can serve your business.
3. We are taking 50% off your CARFAX Advantage services for April. There is no need to request this; it will automatically appear in your invoice.
4. We are taking 50% off your CARFAX Used Car Listings services for April. There is no need to request this; it will automatically appear on your invoice.

Thank you for your partnership and support as we all continue to navigate through this situation together. In partnership with our dealers, we will continue to collaborate and innovate, only to come out the other side stronger together.

Stay healthy and safe,

Dick Raines
President of CARFAX