



# Case Study

## Tarrant County, Texas

### Agency Challenge

Tarrant County had been utilizing a manual hiring and recruiting process and leveraging hiring via publications and job fairs. The process was paper intensive and they had difficulty filling the positions in a timely manner. This antiquated process took a lot of staff time for general paper management, keeping up with files, retaining records, making copies and manually creating eligibility lists for circulation. In many cases, the time and difficulty accessing records would cause the agency to lose the best eligible candidate.

### NEOGOV Solution

Tarrant County immediately ran a pilot program for their 5 largest departments and verified that the NEOGOV Insight trial was well received and went off without a hitch. Once trained and fully implemented on the NEOGOV Insight system Tarrant County communicated that the system was easy to use both internally and externally for their end users.

Prior to the NEOGOV implementation, Tarrant County would often lose the opportunity to hire the best candidate. With the effort and time reductions of the recruitment staff they can now acquire eligibility lists quicker and reduce overall time-to-hire processes. Tarrant County still uses some manual paper application processes for local and state law enforcement, as well as for specific publications and job fairs.

The County is now 97% online with their recruiting and applicant tracking processes, with a noticeable increase in efficiencies and quality, especially with the reduction in clerical and manual tasks. Tarrant County has expressed significant improvements especially in the utilization of less paper, electronic notifications to applicants and ability to post and track online.

*“NEOGOV is extremely knowledgeable with government entities, very helpful with questions, and responsive. NEOGOV is easy to work with and interested in solving our problems.”*

– Steve Horn, Tarrant County

### TARRANT COUNTY OVERVIEW

Tarrant County is one of the fastest growing urban counties in the United States today. Tarrant County is located in the north central part of Texas. Fort Worth serves as the county seat to a county population of approximately 1.7 million citizens. Tarrant County is a member of the North Central Texas Council of Governments.

### BUSINESS OVERVIEW

Number of Employees:	4,300
Number of Departments:	90
Annual Applications:	100,000
Solution:	NEOGOV Insight Enterprise
Customer	Since 2006