



Virtual Hearings
powered by Opus 2

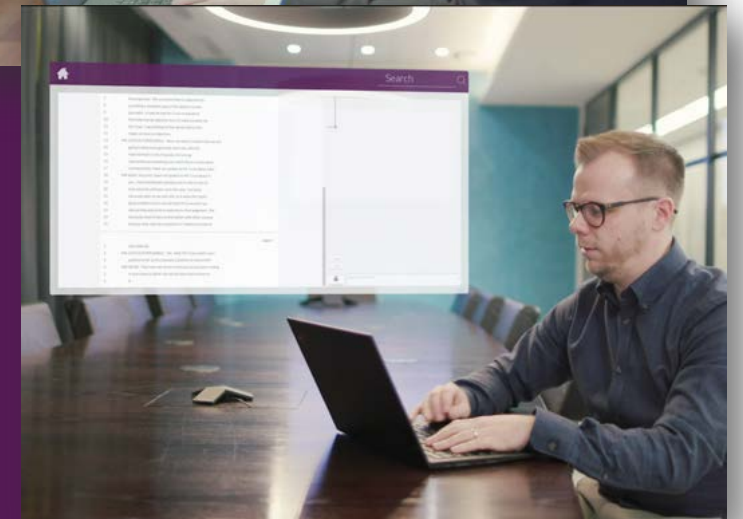
OPUS2

Powering your virtual proceedings

Opus 2's managed, integrated virtual hearing solution empowers legal teams to conduct hassle-free virtual dispute resolution proceedings.

Our highly experienced Virtual Hearing Managers combine our expertise in technology and knowledge of legal proceedings to ensure the smooth running of your virtual hearing. They will liaise with our world-class court reporters, Electronic Presentation of Evidence (EPE) officers and any audio/video conferencing provision. You will also be supported by a dedicated Case Manager who'll ensure that you receive the highest quality service that meets your specific requirements.

Our fully integrated virtual hearing solution includes Opus 2 Remote Access that has enabled team members to follow proceedings remotely, in real time, from anywhere in the world for over a decade. Our proven, secure, cloud-based solution can power your virtual dispute resolution proceedings to ensure the smooth running of the hearing and continued participation of individuals who are unable to join in person.



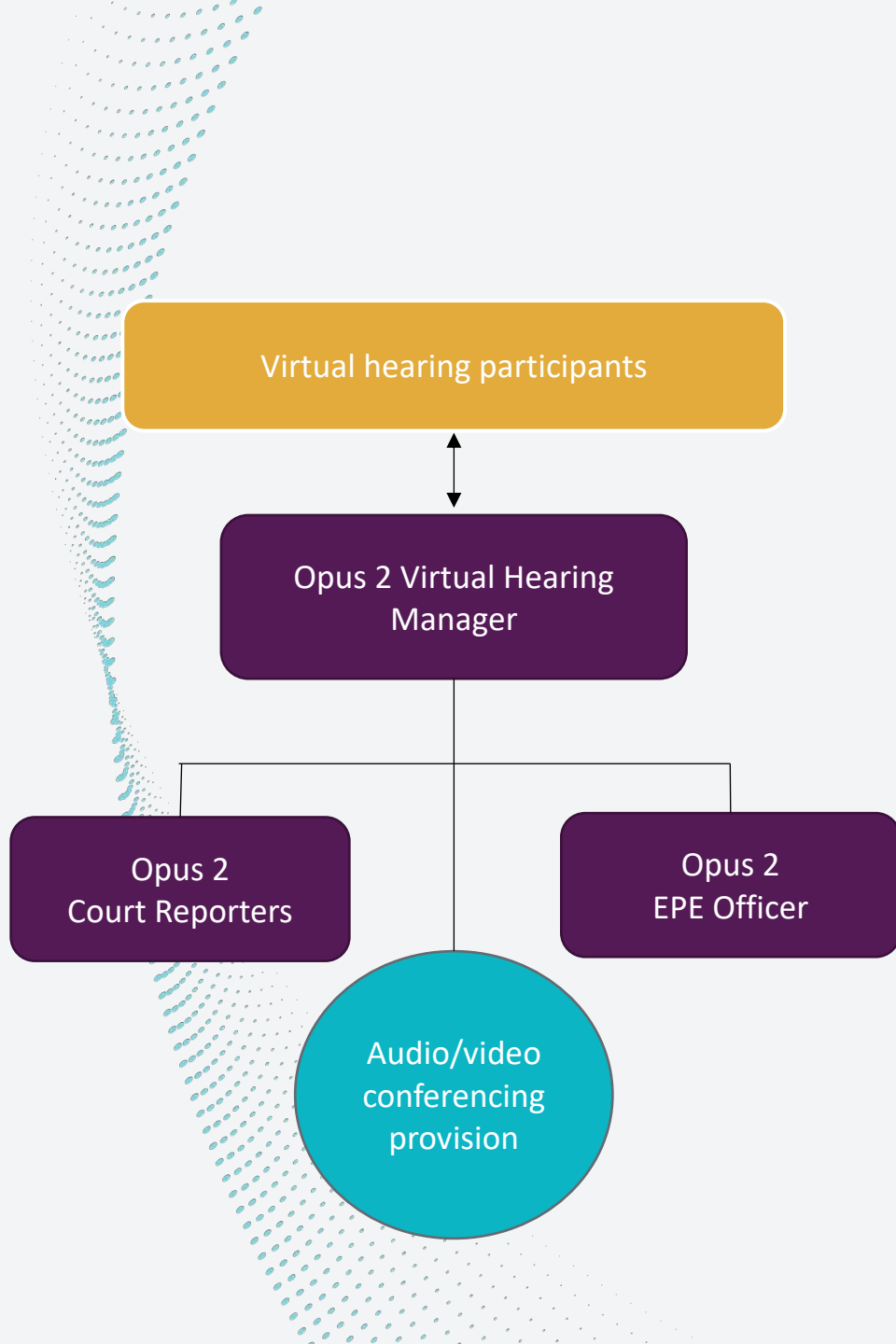
Audio/Video conference provision

Our virtual hearing solution integrates seamlessly with most of the leading audio/video conferencing solutions available in the market, such as Cisco Webex, BlueJeans, Zoom, Skype for Business and many more.

We work alongside audio/video conferencing provisions that maybe provided by the courts and other venues. We are collaborating with several leading arbitration venues around the world to augment their own audio/video conferencing solutions that are tested with their suites.

The Opus 2 Virtual Hearing Manager acts as the interface between the participants and all the technology and services underpinning the hearing, ensuring the smooth running of the virtual proceedings.





Opus 2 Virtual Hearing Manager

There are several moving parts to a virtual hearing. Your Opus 2 Virtual Hearing Manager will take care of those components so that you can focus on the proceedings.

Our Virtual Hearing Managers provide an essential, experienced interface between the participants and the technology and services underpinning the hearing. They will continuously monitor and, if required, manage fault recovery giving participants peace of mind.

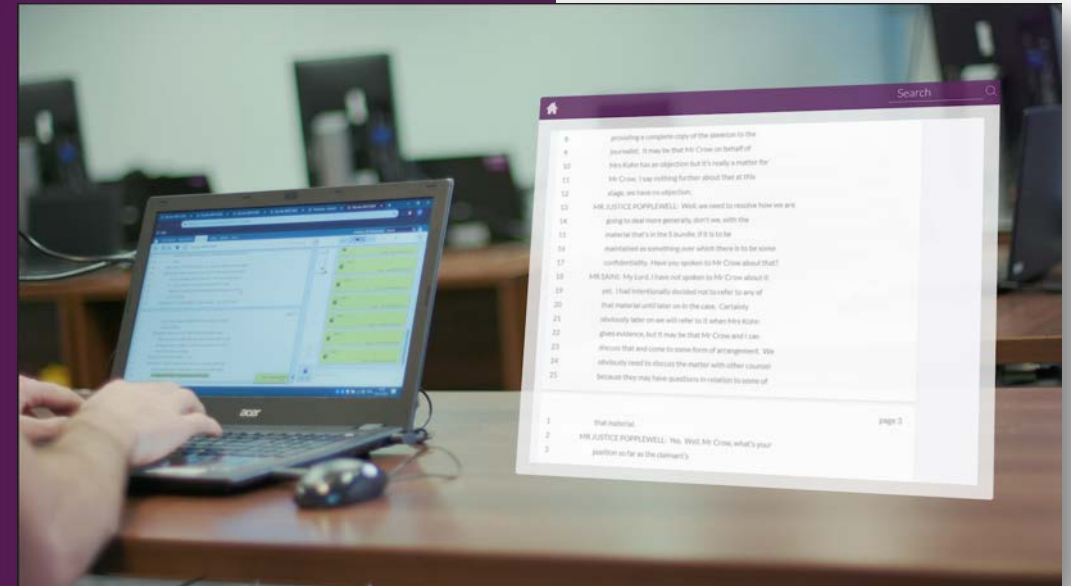
1. Remote Access Essentials

The Essentials tier ensures all participants involved virtually through the audio or video conferencing solution can follow the proceedings in real time through a live transcript feed.

What's included?

- Opus 2 Realtime transcription with remote connections
- Secure, private chat facility for each party
- Our world-class court reporters
- Final edited transcript circulated at the end of the day with synchronised audio

[Get a quote](#) 



2. Remote Access Plus

Combine our live transcript with electronic presentation of evidence (EPE), so that all participants can view the supporting evidence easily.

What's included?

- Opus 2 EPE with remote display
- An experienced EPE officer
- and everything included in Essentials

[Get a quote](#) 



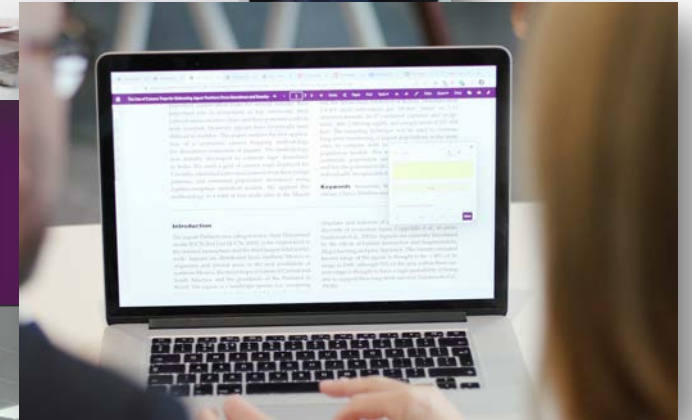
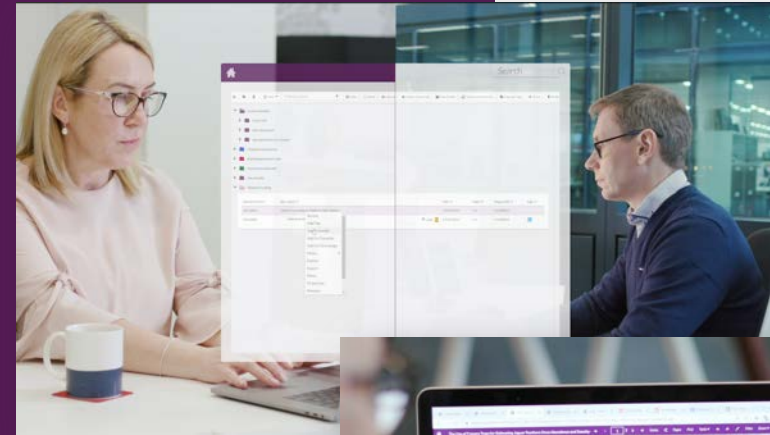
3. Remote Access Complete

Experience our fully integrated solution that brings together your key documents, transcription and evidence presentation in a single connected environment. In addition to following a live transcript feed, each party and the tribunal will have their own private workspace to access the hearing bundle and collaborate securely.

What's included?

- Opus 2's electronic bundle solution
- and everything included in Plus and Essentials

[Get a quote](#) ▶



Opus 2 Remote Access tiers comparison

What's included in Remote Access	Essentials	Plus	Complete
Realtime transcription with remote connections	✓	✓	✓
World-class court reporters	✓	✓	✓
Final edited transcript circulated at the end of the day with synchronised audio	✓	✓	✓
Electronic Presentation of Evidence (EPE) with remote connections		✓	✓
Experienced EPE officer		✓	✓
Shared electronic hearing bundle			✓

Note: our managed, integrated virtual hearing solution includes a dedicated Virtual Hearing Manager, an audio/video conference provision and your chosen Opus 2 Remote Access tier.



World class transcription services

Our court reporters are the best and most experienced in the industry, delivering the highest quality record of proceedings. The Opus 2 Remote Access solution includes our transcription service.

Standalone same day transcript for virtual hearings

We can also offer a standalone same day transcript service for your virtual hearing. Our court reporters will join your virtual hearing and we'll deliver the final transcript within 2-3 hours after the end of proceedings.

[Get a quote](#) ➔



What makes Opus 2 the right choice for you

Unparalleled expertise

We only work with the best court reporters in the industry, and our EPE officers are highly experienced. Our dedicated in-house technical team has decades of experience setting up connected hearing rooms and supporting remote access.

Proven, tested technology

Our remote access solution has been powering many of the highest profile disputes worldwide for nearly a decade.

Flexibility

Choose the solution and service level that suits the needs of your case and your teams. Your dedicated, experienced case manager will ensure everything is set up to the specific requirements of your matter.

Easy to use cloud-based software

Our software is fully cloud-based and works on most modern web browsers. There is no need to download or install additional software.

Trustworthy and secure

We are an ISO:27001 certified organisation, committed to the security of your data.

About Opus 2

Opus 2 provides game-changing, cloud-based legal technology and services to connect people, case information, analysis and data throughout the lifecycle of a dispute. Our secure platform, tailor-made for lawyers, provides a connected and flexible way of working for case teams and their clients. Combined with our best-in-class services, we also deliver electronic trials and hearings worldwide.

London has always been the home to our global headquarters, where our journey began more than 10 years ago. Our offices are based in Fetter Lane, right in the heart of Britain's legal district, making us ideally located to support your proceedings most effectively.

We look forward to supporting you with all your transcription and electronic hearings needs. For more information and quotes, please visit:

www.opus2.com

