

Virtual Hearings for Arbitration

OPUS2



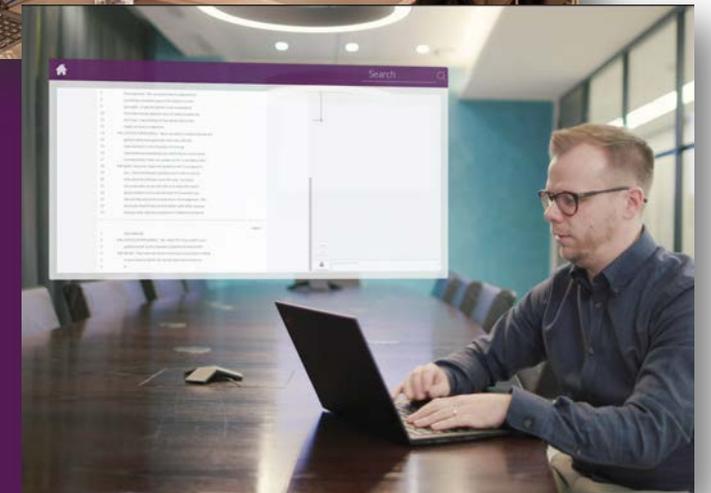
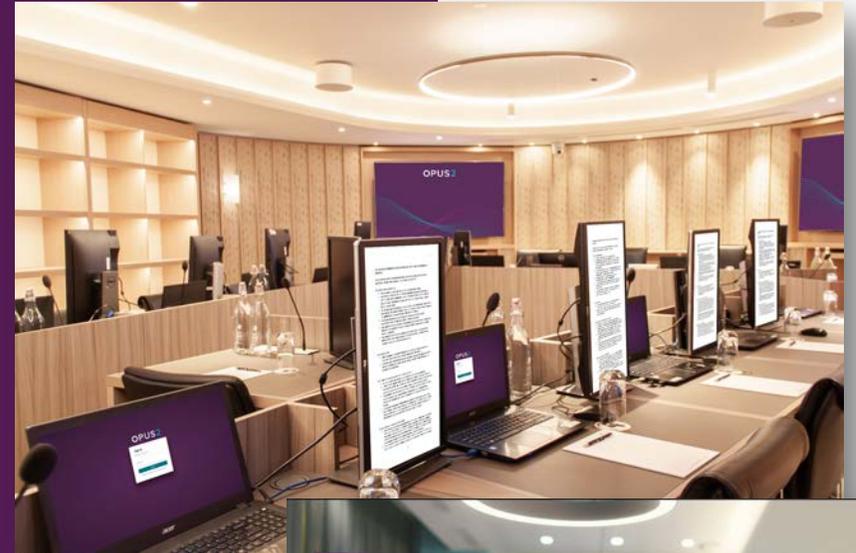
Your virtual proceedings at the IAC, powered by Opus 2

The International Arbitration Centre is collaborating with Opus 2 to deliver virtual hearings to help minimise disruption to your arbitration proceedings.

The IAC, London's most modern arbitration venue, is equipped with state-of-the-art integrated audio and video conferencing facilities offering clients a robust solution to host virtual hearings.

Combined with Opus 2's award-winning, cloud-based connected hearing platform and the Opus 2 Remote Access solution we will ensure the smooth running of your virtual dispute resolution proceedings. Opus 2 have been providing remote access solutions that enable team members to follow proceedings remotely, in real time, from anywhere in the world for nearly a decade. You will also be supported by our world-class court reporters and EPE officers. In addition, our experienced case managers, in conjunction with the team at the IAC, will ensure you receive the highest quality service that meets your specific requirements.

[Choose your solution tier](#) 



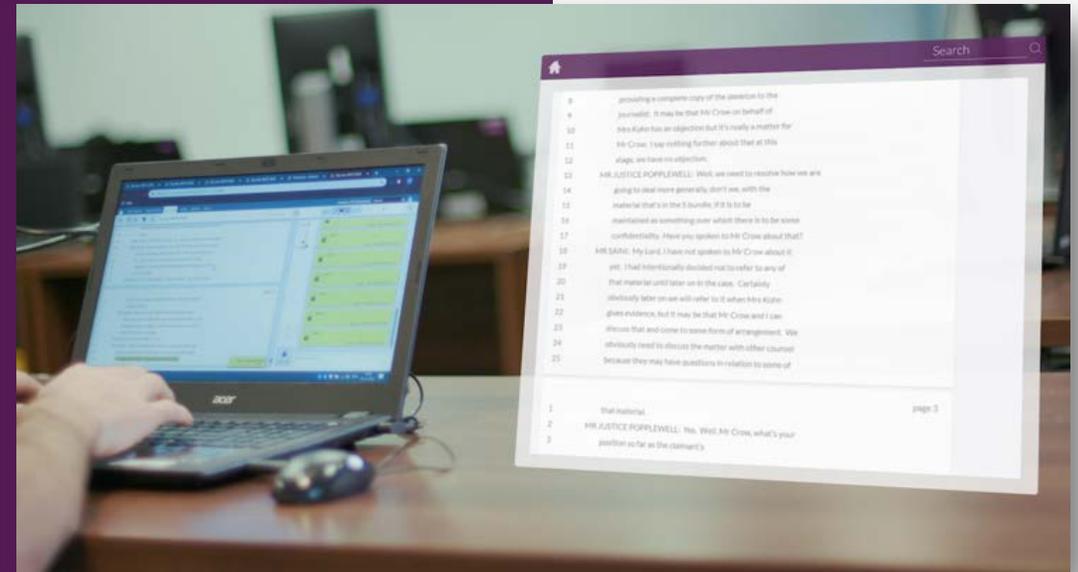
1. Remote Access Essentials

The essential tier ensures all participants involved virtually through the IAC's video conferencing solution can follow the proceedings in real time through a live transcript feed.

What's included?

- Opus 2 Realtime transcription with remote connections
- Secure, private chat facility for each party
- Our world-class court reporters
- Final edited transcript circulated at the end of the day with synchronised audio

[Get a quote](#) 



2. Remote Access Plus

Combine our live transcript with Electronic Presentation of Evidence (EPE), so that all participants can follow the proceedings easily.

What's included?

- Opus 2 EPE solution
- An experienced EPE officer
- and everything included in Essentials

[Get a quote](#) 



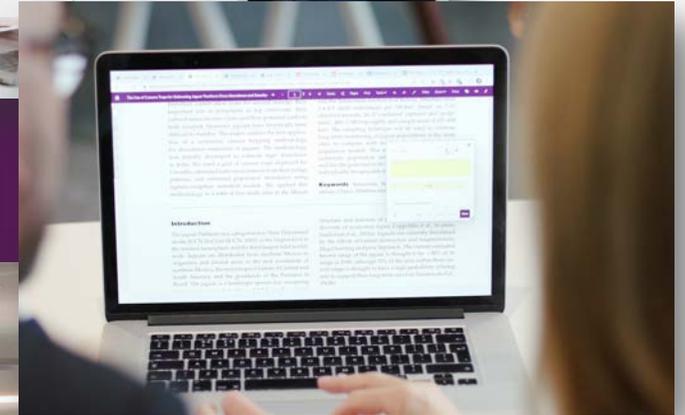
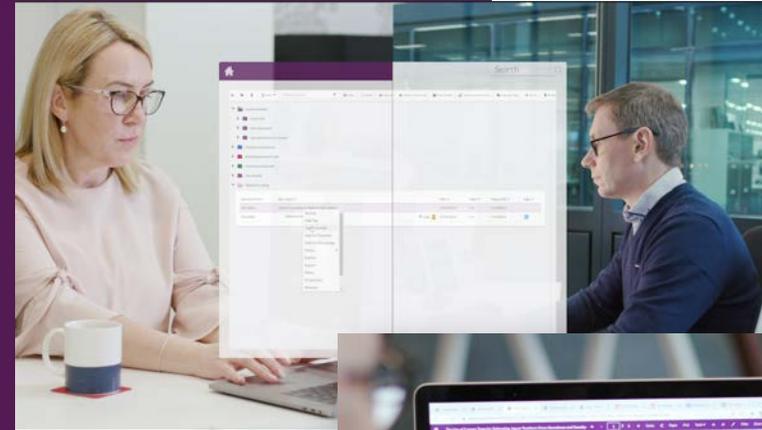
3. Remote Access Complete

Experience our fully integrated solution that brings together your key documents, transcription and evidence presentation in a single connected environment. In addition to following a live transcript feed, each party and the tribunal will have their own private workspace to access the hearing bundle and collaborate securely.

What's included?

- Opus 2's electronic bundle solution
- and everything included in Plus and Essentials

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Tier comparison

What's included in Remote Access	Essentials	Plus	Complete
Realtime transcription with remote connections	✓	✓	✓
World-class court reporters	✓	✓	✓
Final edited transcript circulated at the end of the day with synchronised audio	✓	✓	✓
Electronic Presentation of Evidence (EPE) with remote connections		✓	✓
Experienced EPE officer		✓	✓
Shared electronic hearing bundle			✓



World class transcription services

Our court reporters are the best and most experienced in the industry, delivering the highest quality record of proceedings. The Opus 2 remote access solution includes our transcription service.

Standalone same day transcript for virtual hearings

We can also offer a standalone same day transcript service for your virtual hearing. Our court reporters will join your virtual hearing and we'll deliver the final transcript within 2-3 hours after the end of proceedings.

[Get a quote](#) ➤



What makes Opus 2 the right choice for you

Proven, tested technology

Our remote access solution has been powering many of the highest profile disputes worldwide for nearly a decade.

Unparalleled expertise

We only work with the best court reporters in the industry, and our EPE officers are highly experienced. Our dedicated in-house technical team has decades of experience setting up connected hearing rooms and supporting remote access.

Flexibility

Choose the solution and service level that suits the needs of your case and your teams. Your dedicated, experienced case manager will ensure everything is set up to the specific requirements of your matter.

Easy to use cloud-based software

Our software is fully cloud-based and works on most modern web browsers. There is no need to download or install additional software.

Trustworthy and secure

We are an ISO:27001 certified organisation, committed to the security of your data.

VIDEO CONFERENCING

The IAC regularly conducts hearings via video conference to numerous jurisdictions around the globe. Polycom RealPresence HD video conferencing services are provided to the hearing room and breakout suites. This system is certified for use with Microsoft Office 365 and Skype for Business. Remote participants can join using most devices with a camera, microphone and an internet connection via a browser or an app.

Our facilities include:

- 3x SONY PTZ cameras – microphone activated
- Fixed camera – when no mics are active, this provides an overview of the room
- Polycom video conference system – audio provided by microphone system, video provided by programmed camera feed
- 5x ceiling loudspeakers – provides presentation audio and voice amplification from the microphone system

For enquiries, please contact Owen.Lawrence@int-arb.com or call +44 (0)203 928 7288



About Opus 2

Opus 2 provides game-changing, cloud-based legal technology and services to connect people, case information, analysis and data throughout the lifecycle of a dispute. Our secure platform, tailor-made for lawyers, provides a connected and flexible way of working for case teams and their clients. Combined with our best-in-class services, we also deliver electronic trials and hearings worldwide.

London has always been the home to our global headquarters, where our journey began more than 10 years ago. Our offices are based in Fetter Lane, right in the heart of Britain's legal district, making us ideally located to support your proceedings most effectively.

We are delighted to bring our services to the IAC. We look forward to supporting you with all your transcription and electronic hearings needs. For more information and quotes, please visit: www.opus2.com

For more information or a proposal, email us at bd@opus2.com

