

24 Hour Help Line: (916) 933-9777



### 20 Questions for Evaluating Your In-Home Caregiver

You've never had to do this before, and we understand the stress you are under. But to avoid some costly, painful, and potentially tragic mistakes, here are some things to consider before hiring an in-home caregiver

#### 20 Questions to Ask When Deciding to Hire Care for Your Loved One

	Private Caregiver	Agency A	Agency B	Harmony
1. Is your caregiver registered with the State? (California State Law)				✓
2. Is your agency licensed with the State? (California State Law)				✓
3. Are you able to do a criminal background check on them? DMV records?				✓
4. Are they a citizen and able to work legally?				✓
5. Do they pay their Payroll taxes?				✓
6. Who will keep track of the hours they work and be accountable for the services performed?				✓
7. Are they available 24/7?				✓
8. Who will be the backup caregiver if they can't show up or get sick?				✓
9. Are they legal and insured to drive? Do they have a car?				✓
10. Will they be providing a care plan?				✓
11. Who will be supervising the caregiver? Will it be a licensed Nurse?				✓
12. Will they provide you with a written agreement outlining your rights and the limits of your liability?				✓
13. Do they understand HIPAA compliance?				✓
14. Do They Have Proper Training?				✓
15. Are they certified or trained in Alzheimer's or dementia care?				✓
16. Can they help you get VA benefits for home care, in case your loved one is a veteran?				✓
17. Are they covered by Worker's Comp in case they are injured?				✓
18. Are they insured and carrying a criminal bond?				✓
19. Will they be keeping shift notes for you, your doctor, and any supervisors to review?				✓
20. What level of care can they provide? Can they assist if your loved one loses mobility?				✓