

Catalytic supplier check in process

Streamline supplier supply chain updates to minimize service disruption

Current challenges

- COVID-19 has impacted operations worldwide, necessitating businesses to move to remote working conditions and shorter hours, resulting in significant delay in services delivery.
- Lack of visibility into supply chain status and potential delays means businesses cannot proactively plan for service interruptions or changes.

Catalytic-enabled solution

Digitize formerly manual process to now automatically check in with suppliers weekly. This workflow gathers information from all suppliers to understand how COVID-19 is impacting their production and distribution. This automated workflow is in use by multiple customers.

Business benefits



Minimize service impact

Proactively plan for supplier service interruptions or changes so there is little to no impact on critical operations.



Anticipate payment terms

Decrease late payment escalations by proactively asking suppliers if payment terms should be altered during this time.



Strengthen partnership

Continue to create a positive experience for suppliers and grow relationships by partnering to solve challenges.




Plan for the future

Analyze supplier data to evaluate and identify which suppliers are best prepared to deliver on customer needs during unforeseen circumstances.

How it works

1. A webform is automatically sent to a supplier's primary contact to gather information regarding the current status of their respective supply chain.
2. The supplier contact fills out the form with information that the business needs, such as: payment terms, supplier health, service interruptions, etc.
3. Information is sent back to the business and critical responses are saved in data tables in Catalytic. Those critical responses are also sent to supplier relations team or point of contact for review.

Supplier Update Request for ABC Printing
Please fill out this form with any changes made to your day-to-day operations that AIA should be aware of.



Changes in Working Hours

Contacts

Changes to Shipping

Critical Notes

Pushbots Instances Tasks Data Dashboard

supplier-ops

Supplier	Contact	Hours Change	Contacts Change	Shipping Change	Critical Notes
1 ABC Printing	Jenny	Wednesday - Thursday, 3 pm L...	John Smith	3-4 day delays	We are laying off 20% of our distribution workforce due t...
2 Kids Bop	Jim	No Change	Sally Crawford	No Change	No significant impact to service
3 St. Croix	Mike	Same Hours but WFH	Kat Rodgers	Delays of up to 1 week	No in office work which is contributing to delays
4 Windy City Apparel	Lynn	Closed Monday and Friday, Tue...	Jerry Krise	No changes	Dealing with shortage of staff but at this moment we do ...
+ Row					

See how Catalytic helps businesses use automation as an essential tool to stay ahead.

[See a demo](#)

Get a free consultation from an automation expert and start building.

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