Catalytic workflow Insights

Operational intelligence made clear.

What is operational intelligence?

When you use technology to digitize your processes, all activity information—like what actions are taken or when steps progress—gets collected and stored. This system-generated data holds critical information about your processes. Operational intelligence leverages this information and visualizes it into a definitive record to provide a complete picture of a process, so you can find areas for improvement.
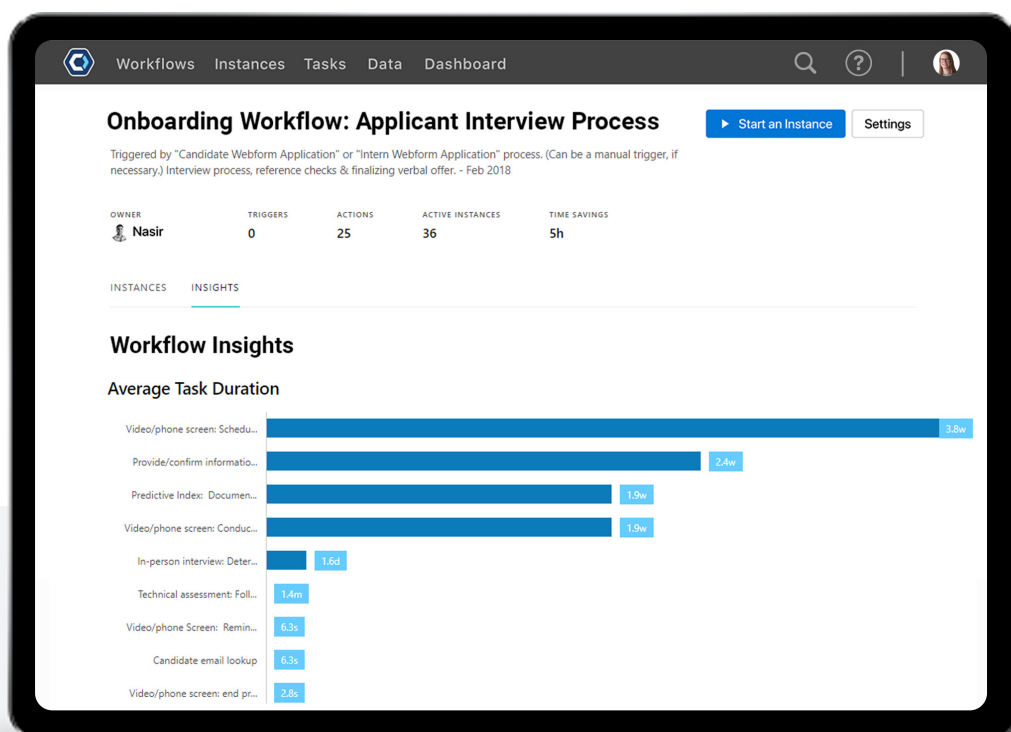
Depending on the process, operational intelligence can give insights into internal or external factors like user behavior, security risks, capacity consumption, service levels and customer experience. Then, this information can be used to make quick, reliable and data-driven decisions.

How it works

For every workflow, Catalytic's **Insights** dashboard shows:

- **Data visualization of the entire workflow**

- **Average cycle time from start to finish**

- **Totals on completed, skipped or failed tasks**

- **Average task duration**

- **Detailed task summaries**

Catalytic automates workflows at the data level, enabling reliable, real-time Insights.

Catalytic workflow Insights

Catalytic not only creates faster and more standardized processes, but the Smart Workflow Engine's self-managing data tables automatically organize data from each workflow into Insights—**an operational intelligence dashboard to identify areas for improvement in real time.**

Business benefits

Identify bottlenecks

Pinpoint the tasks that are taking the most time, and identify users or systems that are moving slowly to address bottlenecks that are affecting cycle times.
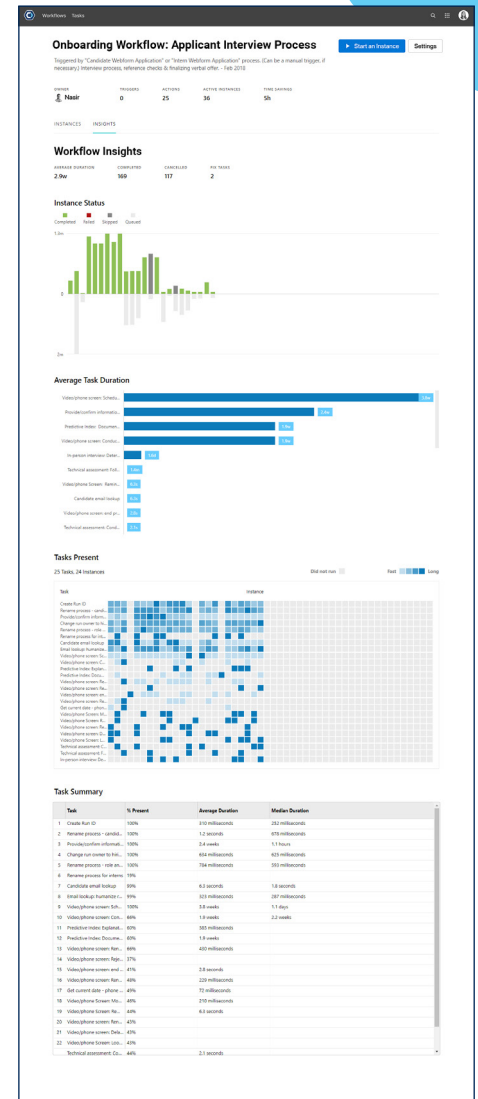
Make quick, continuous improvements

Find and fix a problem in minutes. Make quick adjustments by easily toggling between Catalytic Insights and your live workflow settings.

Oversee a system of record for workflow

With real-time documentation for visibility into all steps of your operations, nothing happens in a black box. Keep your processes standardized and adaptable at the same time.

Take the first step to smarter processes.

See a demo

Let our experts show you how easy it is to transform your work with Catalytic.

1-844-787-4268 • **automate@catalytic.com** • **catalytic.com**

Catalytic