



**BEN HICKMAN**

Systems Developer Manager, Finance  
Heart of England NHS Foundation Trust



**Product: *Data Academy***



Firstly, the Data Academy product that we committed to back in 2006 is nothing like the product we have now. What we initially bought was Data Academy version 5.4, and what we have now is Data Academy version 6.5.

The increase in functionality that Insource have built into it is impressive.

The versions of SQL Server it supports always includes the very latest from Microsoft but also includes older legacy versions – which is very helpful when budgets are tight.

Using Data Academy enforces a rigor of development approach that removes a dependence on any one individual becoming a single point of failure. Anybody on my team can look into a Data Academy development and rapidly get to grips with what is going on. This reassurance protects us against problems caused by unexpected staff turnover.

Data Academy also supports and promotes good change control between our development and production environments.

Using Data Academy has enabled us to deliver successful projects to the hospital. To date we've created many systems for our trust, each one providing a reliable and robust solution, not only built efficiently but able to be maintained efficiently. This gives us the confidence that we're delivering value and contributing to making the organisation run more effectively.

