

Solution Brief

Cloud Disaster Recovery Service

The Business Problem:

No one likes to think of it, but every organization needs a solid “what if” plan. In today’s real time business processing, the impacts of a system outage are felt within minutes of the incident and range from production and shipping stoppages to lost business, industry penalties and failed audits. On average system-down occurrences cost a company \$5,600 per minute! Having a Disaster Recovery (DR) plan in place mitigates these risks and protects the interests of business production, end users, shareholders, investors and customers.

Symmetry’s Value Prop:

Symmetry’s expert disaster recovery services ensure your most mission critical systems are protected and completely redundant. In addition, the inherent affordability, scalability and flexibility of the cloud based model makes it the perfect, cost-effective environment for a turn-key disaster recovery solution.

By basing a DR environment in the cloud rather than purchasing and maintaining secondary servers, organizations can save hundreds of thousands of dollars in capital expenses and tens of thousands in operating expenses without adding extra burden to internal IT resources.

Implementing and maintaining a DR solution doesn’t have to add resource stress to an already overburdened internal staff. At Symmetry, we believe that an enterprise level DR solution should include more than just the hosted environment; our expert solution architects work with your teams to provide managed IT support through every step of the process.

Solution Overview:

Symmetry’s cloud disaster recovery offerings deliver a complete solution of infrastructure, managed services and expert certified support.

Symmetry’s solution architects work with your organization to tailor build a flexible DR plan that meets both your business and budget requirements. A fixed monthly fee covers everything you need to protect your organization’s investments - planning, testing, infrastructure, hosting, replication software, maintenance and execution in the event of a disaster.

One of the key features of Symmetry’s cloud-based DR solutions is that they can be easily scaled. This means that computing resources, and the related costs, can be kept low until a disaster is declared, and then rapidly scaled to meet requirements. This same scalability also allows a cloud-based DR environment to easily keep pace with organizational growth, ensuring that core facilities and functions are accounted for in the event of a declared emergency. With the added flexibility of a cloud-based DR solution, organizations increase their return on investment by utilizing DR systems for other projects such as backups, upgrades or during extended maintenance on primary systems.



DR Planning

Symmetry's IT engineers recognize that every organization has unique business continuity requirements. This is why our turn-key cloud solutions won't limit you to a one size fits all approach to DR. Our expert team works with your organization to define service levels, recovery point objectives, recovery time objectives, infrastructure requirements to customize a well-documented recovery plan.

DR Testing

Professionally executed, regular tests ensure confidence in your plan - with no business disruptions.

DR Hosting

Symmetry provides an off-site recovery location to host your DR system. Hosting includes 24x7 network connectivity and

ongoing support for your DR system's. Symmetry's cloud infrastructure is architected specifically for enterprise applications and supports a broad range of platforms including: Windows, HP-UX, IBM, Linux, etc.

DR Plan Execution

A team of certified experts is available 24x7 to ensure a swift execution of your plan in the event of a declared emergency.

DR Plan Evaluation

Not sure when your last successful DR test was carried out or if all of your business critical systems are covered? Symmetry can evaluate your current DR plan and assist you with leveraging existing infrastructure and software investments to get your DR plan in working order.

Symmetry's Certified Team

As a certified cloud and hosting provider, Symmetry is a leader in managed services by integrating end-to-end hosting solution options with the agility and security of our world-class data center network. The difference is a single-source support team backed by enterprise-grade data centers. The result: peace of mind from a seamless, comprehensive delivery model.

All of our certified experts follow a client-centric approach. No landscape or set-up requirement is outside our realm of capabilities. Our IT talent is versed across the entire infrastructure architecture. Each specialist stays abreast of the latest industry innovations, through internal

cross-training, and partner certification programs. We recognize and truly understand your unique operational challenges, in order to tailor a solution that will bring the best value to your business.

With Symmetry, you'll get direct support from IT engineers who are certified in:



Symmetry's Key Differentiators

Implementing and maintaining a DR solution doesn't have to add resource stress to an already overburdened internal staff. At Symmetry, we believe that an enterprise level DR solution should include more than just the hosted environment; our expert IT engineers work side by side with your internal teams to provide support through every step of the process.

Client Stamp of Approval



Our customers vouch for our best-in-class service and high-performing solutions, with Symmetry as a partner, our customers give us a stamp of approval. Client Edward Don leveraged Symmetry's disaster recovery services and has received peace of mind knowing their systems are being expertly managed.

"Symmetry designed an HA environment that is specific to Edward Don and our needs, and manages it all for us. Rather than spending their time monitoring and maintaining infrastructure, our internal resources have moved on to more value-added projects. It is really helping us move the business forward."

- George Barwacz, Operations Manager at Edward Don ■



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