

Solution Brief

Emergency Access Manager

Emergency Access Manager automatically provisions pre-approved emergency access and mitigates risk with a workflow that tracks changes by user and routes and documents the review of detailed notifications.

In order to eliminate Segregation of Duties (SOD) and meet Sarbanes-Oxley requirements companies have reduced access assigned to IT personnel and users in Production systems. The reality is that both IT personnel and end users often need to temporarily gain additional authorizations to process transactions. Historically the process for gaining emergency authorization was to call security to add a role or profile and remove it after completing a task, but this places a large burden on security personnel.

ControlPanel^{GRC} Emergency Access Manager is a compliance focused solution that reduces the burden on IT personnel by providing selected users with immediate authorizations to troubleshoot issues in production or to act in place of an absent co-worker.

Configurable

Configuration within Emergency Access Manager provides users with many options including selecting roles assigned to another user, selecting roles based on name, or automatic assignment of predefined Roles.

Securable

Users must be pre-authorized to execute specific FireCall Transactions.

Temporary

FireCall Authorizations are removed as soon as the user's session ends.

Benefits

- Remediates segregation of duties concerns for smaller departments or organizations
- Reduces burden on security personnel by automatically provisioning emergency requests
- Reduces audit preparation costs
- Temporary role assignments are not subjected to additional logging
- IT support personnel can acquire a temporary capability to maintain data in a functional transaction that can normally only be displayed
- End-users can gain access to serve as a backup for a co-worker on leave

Functional Highlights

- Changes are logged to the actual user instead of a generic "firecall" login
- Enables provisioning of static roles, dynamic selection of predefined roles, or dynamic selection of roles assigned to predefined users
- Emergency access authorizations are only valid for the current session and revoked upon logoff
- Notification of emergency access activation to appropriate parties
- Monitoring job identifies transactions executed during emergency access period, and change documents generated and routes the documents to appropriate parties for review
- Integration with e-mail or ControlPanel^{GRC} ensures a documented review of session logs from emergency access period

Auditable

Upon execution Emergency Access Manager prompts users to provide a detailed description their reasons for activating a FireCall Authorization. A notification is then sent to owners via e-mail or routed for review in the ControlPanel^{GRC} Workflow. All notifications contain detailed information on executed transactions, statistical records, and change documents.

Track-able

Changes are tracked for the current user and are not processed by a generic logon.

Related Modules

- Risk Analyzer
- Usage Analyzer
- Transport Manager
- User and Role Manager
- AutoAuditor
- Batch Manager
- Access Certification Manager
- Process Analyzer for Procure to Pay
- Process Analyzer for Order to Cash

Regular Users

- IT support personnel
- End users – HR, finance, purchasing
- Internal and external auditors

For more information, please contact:

Symmetry™
400 S Executive Drive | Brookfield, WI 53005
Phone: +1-888-796-2677
Email: salesinfo@symmetrycorp.com

Always Audit Ready™
www.symmetrycorp.com