

To Our Valued Clients:

Allstate and Encompass have helped customers rebuild their lives after catastrophes for 89 years, but nothing has been like the corona virus pandemic. This crisis is pervasive. Given an unprecedented decline in driving, customers will receive a Shelter-in-Place Payback of more than \$600 million over the next two months. This is fair because less driving means fewer accidents. We are also providing free identity protection for the rest of the year to all U.S residents who sign up, since our lives have become more digital.

Shelter-in-Place Payback

Encompass and Allstate personal auto insurance customers will receive a Shelter-in-Place Payback. Most customers will receive 15% of their monthly premium in April and May, totaling more than \$600 million. Customers will receive the money back through a credit to their bank account, credit card or Encompass account.

Free Identity Protection

Shelter-in-place orders require us to work, take classes and visit friends virtually, which increases our exposure to cyber crime. To help people, Allstate and Encompass are making the Allstate Identity Protection product free for the rest of the year with no opt-out requirement. Allstate Identity Protection helps protect people from identity theft and financial fraud and provides more control over information shared digitally. U.S. residents can get the free identity protection product through Dec. 31, 2020, regardless of whether they are already Allstate or Encompass customers, by signing up in April or May.

Thank you for placing your loyalty in Dean & Draper Insurance and Encompass.

