

To Our Valued Clients:

Progressive has announced that they are providing credits of approximately \$1 billion in premium to Progressive personal auto customers as a result of fewer claims that come with less frequent driving. Subject to approval by state regulators, Progressive personal auto customers who have a policy in force as of April 30 will be credited 20% of their April premiums in May and personal auto customers with a policy in force as of May 31 will be credited 20% of their May premiums in June. Progressive may offer additional credits in the upcoming months.

Customers will not need to take any actions to receive the benefits. The credits will be applied automatically to the customer's balance and those customers who have paid in full will receive a payment of the credited amounts. Customers will see it reflected in their accounts within a few weeks after month end.

 **PROGRESSIVE**<sup>®</sup>

Progressive CEO Tricia Griffith explained, "We understand how difficult and uncertain people's lives are right now. While auto insurance might not be the most pressing topic on everyone's mind, we know that finances could be. For our customers who have trusted us to be there in their times of need, we're fulfilling that promise. We want them to know how much we care. Always guided by our core values, doing the right thing is vitally important to us. We know that by sticking together and taking care of one another during these difficult times, we'll come through this stronger. We want our current customers to remain our future customers." We'll continue to monitor the effects of the coronavirus situation and share updates as needed as we look for additional ways to help agents, customers, and our communities move forward.

Thank for your loyalty to Dean & Draper Insurance and Progressive.