



18 March 2020

Coronavirus COVID-19 Update

Dear Valued Customer,

We want to thank you for your continued patience in these unprecedented and very challenging times. Going forward you can expect more frequent status updates from Molex as we respond to the Coronavirus COVID-19 pandemic.

Continued travel restrictions, the shut-down of borders and whole cities, and other similar events have created unanticipated labor, logistics and material shortages throughout the world. These actions may affect Molex's ability to deliver product on time. We will continue to update you as the situations unfold.

Key Updates this Week

Asia Operations – 20/03/18

Philippines – The Philippines government has issued an Enhanced Community Quarantine over Luzon, effective 17 March 2020 through 13 April 2020. We are currently evaluating the impact of this quarantine on our Philippines operations which is located within the area of restriction but expect to qualify for an exemption for export-oriented industries. We will provide an update once we complete our evaluation of this quarantine on our Philippines operations.

Malaysia – The Malaysian government has issued a nationwide Movement Control Order effective 18 March 2020 through 31 March 2020. The control order mandates closure of all Government and private premises except those involved with national essential services. Molex Malaysia is located within the area of restriction but expect to qualify for an exemption for electrical and electronics products. We will provide an update once we complete our evaluation of this quarantine on our Malaysia operations.

China - Production at our manufacturing locations in China, which resumed on 10 February, is on target to be back to full production in all plants by the end of March. However, we do expect a delay for some orders based on the slower return to full staffing levels at some of our manufacturing locations and suppliers.





At present production is normal at all other manufacturing sites in Asia with increased employee safety measures being implemented. And we are closely monitoring Southeast Asia for any new developments.

Americas Operations – 20/03/18

Several states and counties across the USA have issued enhanced measures to restrict the movement of people and to close some types of businesses. To date, none of these actions has resulted in the closure of any Molex manufacturing sites. Our sites continue to deploy their business continuity plans, including employees working from home where possible.

Europe Operations – 20/03/18

Many countries within Europe are implementing border controls and limiting movement. Molex manufacturing sites are still operational, although experiencing an increase in absenteeism. Our global Transportation and Logistics team is working very closely with our manufacturing sites to move goods.

At present our European manufacturing locations and distribution centers remain operational and production is normal unless noted below; although, we do expect some disruption to supply as we move forward.

Italy – At this time our manufacturing locations in Italy remain operational; however, they are experiencing reduced capacity (~60%) due to a higher rate of absenteeism.

Additional information

Protective Measures

The health and safety of our employees remains a top priority and the following actions have been taken to protect our employees globally:

- Business Continuity Planning
- Travel Restrictions
- Absenteeism Tracking
- Proper Hygiene Education
- Enhanced Facility Cleaning
- Protective Equipment (PPE)
- Social Distancing
- Work from Home Options
- Restricting Visitors
- Employee / Visitor Screening





Global Business Continuity

Molex has implemented our Global Pandemic Plan and has a dedicated global team working to address this situation. Our Global Business Continuity team continues to meet daily with our senior leadership, including Corporate EH&S, supply chain teams, and site leaders to support the return to full production in China and continued production around the world, while also complying with all government requirements associated with our plants continuing production. These meetings will continue for as long as necessary.

Global Supply Chain

Our Global Procurement team has a dedicated group focusing on our inbound supply chain and continues to assess potential impacts as well as work with relevant stakeholders on remediation plans. The supply chain status is reviewed daily as part of our global COVID-19 BCP process.

The supply chain continues to experience air cargo capacity constraints for international and regional transportation. Air cargo freight is closely linked to available space on commercial passenger planes; the air cargo capacity in the marketplace was reduced by over 65% when the commercial airlines cancelled flights on certain routes. We expect capacity constraints will continue and potentially worsen globally through April 2020 as factories ramp up production in China and other countries place restrictions on routes because of the spread of the Coronavirus. Our Global Logistics and Transportation teams are working closely with the air/ocean/rail freight forwarders to identify potential shipping delays and mitigate those wherever possible.

We appreciate your patience and support, as we work together to deal with this difficult situation, which is affecting everyone. If you have additional inquiries relative to customer orders, please contact your Customer Service Representative or Molex Sales. General inquiries about the Coronavirus may still be directed to bcp@molex.com.

Sincerely,

Liam Buckley

Senior Director, Global Customer Service

