

SECURE REMOTE WORKER

Secure Remote Worker is a software-only solution that temporarily turns a personal Windows device into a secure corporate device. This enables agents to use their own personal device as a corporate machine while in Secure Remote Worker mode enabling secure remote access and work at home.

It successfully meets the key technology requirements for work at home providing a cost-effective, efficient and secure way of rolling out work at home programs. This explains its rapid adoption with industry leaders like Teleperformance, Dizzion and Sensée among others.

Why Secure Remote Worker is the premier solution for secure work at home

Ease of Deployment

SRW is simple for IT to deploy and users to activate. Fewer steps mean less opportunity for points of failure



Security and Compliance

SRW enables endpoints to achieve compliance in PCI DSS, HIPAA, GDPR with clever and effective advanced security features.

Speed of Deployment

Onboard employees within minutes and hours, not days with a simple software install.



Cost Effectiveness

As SRW installs on an agent's own personal device, you can avoid equipment, logistical and device costs typically associated with work at home programs.

Scalability

Scalability is critical to the success of work at home. With SRW no need to ship devices or post USBs. Agents use their own device and install SRW



Centralized Control

With our management console, IT can manage the entire estate of home workers using a single, easy to use, management platform.

Supportability

Self-service options allow users to run autonomously, while still maintaining IT control to manage and support devices.



Quality of Experience

SRW is intuitive and familiar to end users. Its ease of use enhances the home workers experience and means reduced helpdesk calls into IT.

What Our Customers Say



"A physical thin client is incredibly clumsy. Secure Remote Worker has revolutionized security for our BYOD model, enabling us to leverage an agent's home PC securely"

Marlon Beltz - Director of Work at Home

SECURE REMOTE WORKER

Secure Remote Worker Use cases



Scenario #1

Business Continuity

In times of crisis, it is critical to have an effective plan in place to enable employees to continue being productive. As part of a business continuity plan, Secure Remote Worker enables end users to access their business resources by temporarily converting their personal PC into a secure thin client if corporate devices are inaccessible.



Scenario #2

Remote and Home Working

Having the freedom to work from home, customer sites or even other office locations enables end user freedom, delivering increased end user productivity. With access to business resources by temporarily converting their personal PC into a secure thin client, users can now work from outside the corporate office environment.

Benefits of using Secure Remote Worker



Scale your business quickly and easily

Secure Remote Worker is a software-only solution that reduces onboarding times from days to minutes. Responsibility for device readiness moves from IT support to the agent with ThinScale's simple self-serve Validation Tool. Now you can quickly scale hundreds and thousands of employees in remote environments.



Achieve secure remote working

Secure Remote Worker ensures your agent's devices meet compliance standards of PCI DSS, HIPAA, GDPR & more. This has been independently assessed by Coalfire Systems, a global assessor for Microsoft Azure, Amazon AWS and VMWare.



Expand talent pool

Secure Remote Worker's low system requirements mean it can be deployed on any Windows device. As it is a software-only solution, with no cost or time lost on deployment, you can scale agents globally and centrally manage them with the ThinScale Management Platform.



Reduce OpEX and CapEx

Leveraging the agent's own device removes the cost of buying a device for the agent and the logistical, licensing and other associated software costs. Onboarding is simplified and accelerated and support overheads are reduced which all contribute to a reduction in costs.



Simplicity and elimination of friction to work

Agents can use their own devices to easily work from home. Our simple, downloadable software makes this possible. Users have a bespoke, high quality experience focusing on security and familiarity making working from home much simpler.