THE PAYER AND HEALTHCARE PROVIDER FORMULA for Centralized Scheduling and Billing

The future of healthcare delivery is centered on integration and collaboration. It places the consumer experience, care delivery models and outcomes above all else — yet requires cooperation between payers and healthcare providers to centralize consumer access and revenue cycle operations.

To get started, learn the necessary steps to combining your people, process and technology.

**PEOPLE**

Identify Key Players

Communicate with all key players across sites, departments and settings of care.

- Clinics that may have physicians affiliated with hospitals
- Local and major hospitals that may already have an integrated system in place
- Physicians, nurses, consumers and office clerks who help maintain day-to-day operations

**PROCESS**

Develop Foundational Processes

Upon identifying all of the necessary players, get everyone on the same page.

- Hours, days of operation, modalities and screenings versus diagnostic studies
- Workflow and back-up procedures in the case of a system failure
- Processes for physician orders, consumer preps and amount of time per procedure at each center

**TECHNOLOGY**

Integrate a Centralized EHR

Begin the vetting, selection and implementation process of a centralized EHR platform.

- Engage an EHR provider to assess opportunities to link sites, departments and settings of care
- Identify scheduling capabilities for modalities, lengths of time for particular studies and preps
- Analyze the reporting tools for productivity, staffing, equipment usage and payer activity

www.coresolutionsinc.com