

# BT Cloud Voice - Call plans and add-ons.

<http://www.thenetworkunion.com/bt-cloud-voice>



Your customer must choose a UK package and an International package. If they don't normally make international calls, that's ok, they can simply choose the pay-as-you-go international option.

UK Call Sharer plans (monthly minutes)	Monthly price
BT Cloud Voice UK Sharer Plan 500 minutes	£11.25
BT Cloud Voice UK Sharer Plan 1,000 minutes	£22.50
BT Cloud Voice UK Sharer Plan 2,500 minutes	£56.25
BT Cloud Voice UK Sharer Plan 5,000 minutes	£112.50
BT Cloud Voice UK Sharer Plan 10,000 minutes	£225.00
BT Cloud Voice UK Sharer Plan 20,000 minutes	£400.00
BT Cloud Voice UK Sharer Plan 40,000 minutes	£775.00
BT Cloud Voice UK Sharer Plan 60,000 minutes	£1,100.00
BT Cloud Voice UK Unlimited	£7.00 (Per user)

Pence per minute options are also available for UK calls for larger opportunities subject to business criteria being met.

International Call Sharer plans (monthly minutes)	Monthly price
BT Cloud Voice International Sharer Plan 100 minutes	£2.25
BT Cloud Voice International Sharer Plan 200 minutes	£4.50
BT Cloud Voice International Sharer Plan 500 minutes	£11.25
BT Cloud Voice International Sharer Plan 1,000 minutes	£22.50
BT Cloud Voice International Sharer Plan 2,000 minutes	£45.00
BT Cloud Voice International Sharer Plan 5,000 minutes	£110.00
BT Cloud Voice International Sharer Plan 10,000 minutes	£215.00

For full details of call charges outside the package, please go to [www.bt.com/pricing](http://www.bt.com/pricing) UK Inland Calls are defined as: 01, 02, 03, 05 (where charged at G21 rates) and calls to fixed destinations in the Republic of Ireland. UK Fixed to Mobile calls which covers all charge bands, currently FM1 - FM17. All prices exclude VAT. Where a customer opts for the BT Cloud Voice UK Sharer Plan Unlimited they will be charged on a per User Feature Pack basis and will apply to all users. Calls will be charged at standard BT Cloud Voice call rates after 60 mins on the UK Unlimited plan.

Chargeable User Add-ons (per user per month)	Price
Receptionist Console	£15.00
Receptionist Small Business	£8.00
Shared Call Appearance	£1.00
Busy Lamp Field	£0.50
Hot Desking Host	£0.80
Hot Desking Guest	£0.80
CRM Integrator	£6.90
UC Business	£3.00
Call Recording	£6.00
Fax Messaging	£0.50

Mobile apps supported on iOS and Android. PC apps supported on Windows and Mac.

Chargeable Site Add-ons (per site per month)	Price
Auto Attendant	£8.00
Call Centre ACD	£14.00
Hunt Group Plus	£4.00
Call Centre ACD Plus	£4.00