



AVI INSIGHT

ALL POWERFUL

Now you control...everything. AVI Insight provides unprecedented visibility into the performance and utilization of your AV, communications and digital media infrastructure by integrating monitoring, analytics and support into a single cloud services offering.



MONITOR

AVI Insight collects performance and utilization data from the technology installed at a client's site. This information enables AVI to identify issues before they become problems, and to expedite resolution when problems do occur. It also gives clients insight into how their technology is being used, and can help them allocate resources more efficiently.

RESPOND

Real-time monitoring enables AVI to respond proactively when issues occur – often before a client even realizes there is a problem. AVI Insight integrates with AVI PRO Support to enable timely diagnostics, the speedy repair/replacement of failed components, and the deployment of field service personnel as needed.

REPORT

AVI Insight transforms data into focused knowledge through built-in report generation for each technology practice monitored, including AV, video & unified communications and digital signage. Executive reports reveal how broadly and often services are being used and how well technical support is responding to problems. Technical reports reveal specific performance trends for components or systems.

ANALYZE

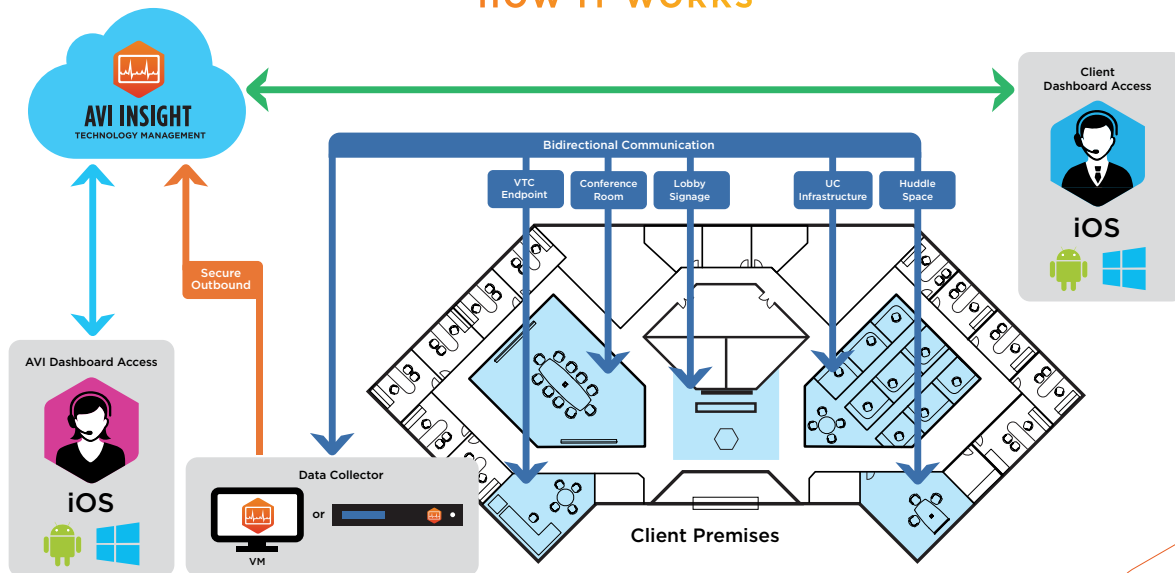
Analytics, along with executive and technical reports, enable clients to benchmark equipment performance, improve workforce productivity, and establish the ROI of deployed components. By enabling executives to determine the value that specific technologies bring to their businesses, these analytics become powerful tools to guide or justify investments in products or services.

Introducing AVI INSIGHT:
the industry's first
multi-platform,
multi-vendor, real-
time monitoring and
reporting system.

THE POWER OF AVI INSIGHT

- **Reduces overall technology costs** by consolidating monitoring and support services into a cloud-based single-service platform that is easy to install and does not require custom programming or implementation.
- **Prevents problems before they occur** through proactive monitoring and reporting.
- **Boosts IT efficiency** with single-pane monitoring and analytics for AV, communication and digital signage technology spanning platforms and vendors, across your entire enterprise.
- **Guides technology decision making** by providing valuable executive and technical reports and analytics.
- **Simplifies budgeting and strategic planning** by focusing understanding of equipment condition and usage trends.
- **Provides flexibility to clients** by freeing them to define their own participation in AV monitoring and the level of support they receive.

HOW IT WORKS



AVI Insight relies on a server, or “data collector,” that resides on the client’s network. The data collector monitors all networked devices and communicates essential data to AVI Insight via a secure outbound socket. The data collector is the **ONLY** device that communicates outside the client network.

Once the data has been securely stored in AVI Insight’s database, users and support personnel can immediately view the live data on dashboards or create reports to summarize the data collected.

