

# Starter

## Simplify your QA process

Users are defined as:  
Administrators, Team Leaders,  
Quality Analysts and Agents



### QUALITY PROCESS

- QA form builder (unlimited scorecards)
- CRM Integrations 1 integration (Helpdesk, CRM, phone, chat)
- Filter & Prioritize interactions.

### MONITORING

- Reports by Agent, Team Leader, Analyst or Teams.
- Automated workload assignment.

### OTHER FEATURES

- OAuth via Google

**\$15**

Per user per month.  
On annual contract.