INSUREDHQ

Insurance Made Simple

Why InsuredHQ?

Insurtech is here to stay

Many traditional policy administration systems cannot manage the demands of today's insurance consumers and modern technologies, nor do they allow competition with insurtech insurance product providers. InsuredHQ is the enabler that levels the playing field. Reduce administration time and cost, launch or trial new or unusual products quickly, configure InsuredHQ to solve your pains, sell online or via unconventional channels, improve customer responsiveness and therefore engagement and retention.

Real Time Insurance Management

Real time reporting means that you always know exactly what is going on in your business. No more waiting until the end of the month to run spreadsheets, and no more reactive management

Compliance and Auditability

InsuredHQ allows easy compliance with reporting standards, including IFRS17.
Access to InsuredHQ functions can be restricted by role for greater internal security. All transactions are recorded, as are all transaction modifications. These cannot be deleted, ensuring a full audit trail.

"I have never seen such a fast implementation. Our underwriters and data processing staff love how simple the system is to use yet it covers all the bases.

The system manages all policy and claims lifecycle, accounts, reporting even through to net income and premium retention management.

I'm looking forward to this partnership and many of the innovations that InsuredHQ has to offer."

Dennis Reva, CEO
Western Pacific Insurance Ltd

www.insuredhq.com

InsuredHQ Features

End to end processing

InsuredHQ is a true end to end insurance management system. Online quoting is available for virtually any product, which can be embedded in your website. The online quoting system plus the client and broker portals and phone apps are all connected to InsuredHQ Core – the complete back office management solution. InsuredHQ Core manages complete policy and claim lifecycles, with all associated accounts management. Documents are produced and emailed directly from InsuredHQ Core.

Client-Centric

InsuredHQ is client-centric . This means that a full overview of each client's business (including current and old policies, claims and accounts information) is always available.

Reporting

InsuredHQ includes a comprehensive set of standard reports which allow for some internal configuration to suit client needs. Custom reports can be created on request. A BI reporting tool is in development.

General Ledger Integration

InsuredHQ is fully integrated with Xero. Integrations with other accounting packages that publish an API may be available – talk to us about your needs.

API

Use the InsuredHQ API to integrate with other third party providers or to create a customised client experience

Implementation

The vast number of configurable functions within InsuredHQ means that most new clients can be set up with little or no new development required. This reduces time, cost and implementation risk while allowing clients to have InsuredHQ set up to meet their specific needs.

Security and Cloud

InsuredHQ operates on Amazon Web Services virtual servers in Sydney, Frankfurt and North Virginia with a further instance in Johannesburg in the pipeline. A failure in any one server will see an automatic switchover to another.

As well as having the benefit of AWS's security systems, InsuredHQ follows best practice security processes including encryption where appropriate, SSL protocols and two factor authentication.

InsuredHQ has regular security audits by external experts.

Is your company trapped by its investment in legacy systems?

Then let InsuredHQ move you into the new era of insurance sales and management, and give you the tools to really look after your clients or brokers.

With the pace of the insurtech advance, can you afford to be left behind?

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