



About Softworks

Time & Attendance, Labour Scheduling/eRostering & Absence Management Solutions

Softworks assists companies to organise the working day in a way that makes them more productive and profitable by adding value to their operations.

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Softworks assists companies streamline processes, deliver greater flexibility, increase productivity and reduce costs through improved management of employee attendance and better, more flexible scheduling of labour resources.

We offer reliable, proven web based and client-server solutions for Time & Attendance, Labour Scheduling/eRostering, Flexible Working and Absence Management allowing both private and public organisations to better ensure compliance, reduce errors, eliminate redundancies and improve reporting – while promoting a safe, positive working environment for all employees.

Softworks Company Goal

To make a positive difference to the working lives of our users, their organisation and employees.

Professional Services/Project Delivery Goal

To create an amazing, memorable and positive project experience, one the customer would like to repeat and tell their peers about.

Customer Care/Support Goal

To create a unique, positive and memorable customer experience, to always be approachable and to actively search out and help customers when they need us most.

“ At Softworks, we understand your business. We’ve experienced your workforce challenges. ”

Platform

Softworks Workforce Solutions provide a shared platform for collecting, managing, communicating, and acting on workforce information and events that flow from every part of your organisation. The Enterprise Workforce Platform, through Digital Dashboards and Real-Time KPI's, enables an organisation to;

- Automate time, attendance and activity recording.
- Build cost effective schedules and staffing rosters.
- Seamlessly incorporate flexible working and family friendly policies.
- Allocate activity to project, department, jobs & cost centres.
- Standardise application of absence and sick pay policy.
- Deliver on industry, health & safety, legislative compliance & best practice obligations.
- Set proactive actionable e-workflow and alerts.
- Provide self-service for employees and managers.
- Manage & deliver corporate learning & training programs.
- Monitor skills and certification.
- Manage honour based workers and timesheets.
- Electronic expense filing & overtime monitoring.

Solutions

In all organisations no matter what size or sector workforce issues i.e. absenteeism, compliance and manpower planning are prevalent and need to be addressed in a fast, efficient and cost effective manner. We provide solutions to workplace issues such as:

- Absenteeism Reduction
- Manpower Planning
- Employee Self-Service
- Sick Pay Processing
- Work Life Balance
- Electronic Timesheets
- Standardised Policies/Rules
- Business Access Control

Products

- Time & Attendance/Flexitime
- Labour Scheduling/eRostering
- Absence Management
- Employee Self Service
- HR Management
- Alerter & Workflow Module
- Access Control
- Training & Skills Tracking
- Project/Job Tracking
- Expenses Tracking
- Workforce Accessories