

# Softworks Patient Acuity Solution

Optimise Nursing Rosters with Patients' Needs

Softworks Patient Acuity Safe Staffing Solution can assist you with patient care, safety and quality. Our acuity system identifies the amount of nursing care needed for each patient based on the level of dependency, intensity, complexity and tasks to be completed. With Softworks you can allocate resources based on patients' needs, rather than the more traditional method of assigning resources based on patient numbers, thereby enabling you to achieve quality patient outcomes, more efficient employee rostering, reduced costs and increased employee satisfaction and retention.

#### Softworks Patient Acuity based staffing solution can assist you to:

- Optimise your nursing rosters and assignments with patients' dependency needs.
- Track patient dependency levels across each ward using accredited tools such as; the Shelford acuity tool, NICE, RAFAELA, and NHPPD or alternatively using a custom approach.
- Assess the level of care required by each patient and roster staff accordingly - taking into account the required skills and experience.



Predict staffing requirements for subsequent shifts so that staff can be called in ahead of time.



- Match required nursing hours with actual rostered hours.
- Identify how many staff are required in each of your wards/departments, on a daily basis, to ensure that the best level of care is delivered to your patients.
- Enable ward managers to identify wards that require revised staffing levels; by visually displaying any over or under staffing and enabling them to make adjustments.



Increase employee satisfaction and reduce organisational costs.





### Softworks Patient Acuity Solution

With Softworks Patient Acuity Solution you can be 100% sure that you are consistently making the best possible use of your workforce to ensure patient safety and care by optimising your nursing rosters and assignments with patients' dependency needs.



### Patient Dependency Levels Data

View your total staff headcount and compare with the required headcount to meet your patient acuity requirements. Match required nursing hours with actual rostered hours. Identify and make adjustments to staffing levels in wards that are understaffed or overstaffed.

Complete your census reports and set your KPIs directly from the Softworks Employee Self Service screen. Gather and input unique data about your wards quickly and easily without impacting on patient care. Receive notifications of any rostered patient acuity responses that are required to be completed.



Highest Admissions	Lowest Admissions
epital 1, ward I	4 Hospital 1, ward h
Highest Transfer In	Lowest Transfer In
soital 1, ward n	6 Hospital 1, wand g
Highest Deaths	Lowest Deaths
epilal 1, ward d	3 Hospital 1, ward p
Highest Escorts on site	Lowest Escort on site
spilal 1, ward m	5 Hospital 1, ward h
Highest Discharges	Lowest Discharges
spital 1, ward I	5 Hospital 1, ward o
Highest Transfer Out	Lowest Transfer Out
rspital 1, seard h	7 Hospital 1, ward j
Highest Ward Attender	Lowest Ward Attender
epital 1, ward h	6 Notpital 1, ward p
Highest Escorts Off Site	Lowest Escorts Off Site
nignest Escons Off Site	4 Hospital 1, ward j
ispelai 1, siaro b	4 Hospital 1, ward J

#### **Patient Flow**

View real time patient flow and activity data graphically in order to quantify internal staffing decisions. Easily view the flow of patients including; how many patients have been admitted, transferred from other wards, discharged, require escorting etc.

## Right people, right skills, right place, right time!

For further information about Softworks Solutions for Healthcare Contact us: **hello@softworks.com** or visit **softworks.com**