

TRIGGERED ALERTS AND TIMED TASKS

Triggered Alerts

A triggered alert enables an action to be taken when a particular event has occurred. Depending on your policies, you determine the actions because you know what information you want immediate access to. For example you may want to schedule an alert if and when:

- *Sickness absence increases – Stay on top of your employee absence levels by tracking, for example, employees who are absent five or more Fridays in a given period.*
- *Overtime increases – Keep track of your costs by scheduling alerts when a department works more than 40 hours overtime in a given period.*
- *Violations occur – Ensure your organisation complies with legislation such as the Working Time Directive by receiving automatic alerts when clocking show a violation of the WTD.*
- *Holiday balances expire – Control the holiday balances of all your employees by scheduling alerts to highlight employees whose holiday balances have gone negative.*

Timed Tasks

A timed task is a task that is configured to run at certain intervals e.g. daily, weekly, monthly etc. Among others, timed tasks can be used to automatically generate the following:

- *Punctuality checks – Schedule reports to run at 9.30 to show all employees who have not clocked in for work. This can be a useful report for monitoring employees on probationary periods.*
- *Monthly absence figures – By receiving regular reports to your desktop you can be sure you will always have real-time absence costs to hand. Reports can also be scheduled to be sent to individual managers / supervisors.*
- *Weekly overtime reports – Help reduce your overtime costs by receiving regular updates which give you visibility of extra work undertaken.*
- *Other reports – Check for employees who have missed their lunch break, worked outside their shift, worked on a rest day, have an odd number of clockings or missed clockings etc.*

Features

- *Can be integrated with other Softworks products to prompt managers to check for doctors notes or to carry out return-to-work interviews or send reminders to do so*
- *Enhances the Softworks range of solutions as a pro-active Time & Attendance solution.*
- *Offers security – security selection and profile for users will be respected within the generation of tasks.*

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