

The Philips logo is displayed in a white rounded rectangle on a dark blue background. The word "PHILIPS" is written in a bold, blue, sans-serif font.The text "Senior living" is written in a white, sans-serif font on a dark blue background.

## **Faster, better resident care, improved community visibility** with Philips CarePoint Notifier app

### **Powerful technology on mobile devices helps staff boost resident care – data on resident alerts enhance your community management**

Now there is a new, easy way to manage help alerts from your community's residents.

When a resident in a Philips CarePoint senior living community calls for help through the Philips resident safety system, the Philips CarePoint Notifier app promptly broadcasts the alert to all assigned caregivers' mobile iOS<sup>1</sup> devices. Using an intuitive display and touch screen, a caregiver can:

- Accept the alert
- Help the resident as needed
- Post updates
- Escalate the alert to request additional help or defer the alert to another caregiver

Other caregivers and managers are able to see all alert activity through the Philips CarePoint Notifier app, and can use it to communicate with one another via text message, helping to improve care coordination among the care team. The wireless app can leverage your existing iOS devices.

Once the resident has been helped, the Philips CarePoint Notifier app allows the caregiver to enter incident reasons and notes, and then to close the alert with a single touch, eliminating the need for staff to enter notes later into a computer.

**Data from the Philips CarePoint Notifier app can help you focus your staff's care on vulnerable residents who may need additional oversight. The app's audit trail of caregiver activity will be incorporated into Philips CarePoint Analytics reports for your management review.**

# Philips CarePoint Notifier app connects staff easily and quickly to residents in need

**Resident alert goes to all staff in the zone;** one caregiver “claims” alert; others are notified that the alert is being handled

**Caregiver resolves resident’s issue;** selects reasons and enters notes; completes by pressing “finished” button

**If caregiver cannot resolve resident’s issue**

1. Returns alert to all staff, another staffer claims
2. Escalates to emergency all-staff alert; expanded staff resolves resident’s issue; completes by pressing “finished” button



**Follow-up:** all staff are notified, all data entered into management reports

## Improved community visibility helps you two ways

The Philips CarePoint Notifier app is designed to meet the needs of senior living community executives.

1

### Understand residents’ alerts

A robust audit trail of caregiver and resident data will be incorporated into the CarePoint system’s automatic reports, delivered daily to your in-box. The app data can help pinpoint which residents may need prioritized care, allowing you to deploy your staff to maximum advantage.

2

### Identify opportunities for improvement

Data collected via the CarePoint Notifier app improve your visibility to your staff, helping you identify top performers as well as those who may need additional training.



**For more information on the Philips CarePoint Notifier app, please contact your Philips representative or call 1-800-816-4885, option 1 in the United States and 1-800-387-8120, ext. 7800 in Canada.**

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