



PHILIPS

Senior living

Philips CarePoint Analytics reporting enhances resource management, resident care

Enhanced enterprise-wide data on resident alert calls and staff resources provide the transparency you need to fine-tune operations while helping to improve resident care

The Philips CarePoint resident safety system, designed to provide your residents with access to help as well as wander management, just got better. Whether you are a single community or have a portfolio of communities, the CarePoint system now offers new enhanced reporting technologies through CarePoint Analytics reporting. This enhanced system provides you in-depth, site-specific monitoring and reporting for single communities as well as corporate roll-up reporting for a network of communities.

Being better informed about your staff allocation and effectiveness goes a long way towards optimizing your operations. And having access to robust analytical and

reporting data technologies can target your residents' individual needs as well as help your staff bring care to a new level.

When your senior living community incorporates the new Philips CarePoint Analytics reporting into the Philips CarePoint system, you and your administration gain powerful line-of-sight into vital operational factors:

- Comparisons among staff, shifts and multiple communities by call volumes, response times, time spent with residents and number of calls managed
- Comparative resident resource utilization
- Specific types of care that individual residents need

With daily reports delivered to your inbox, CarePoint Analytics reporting helps you strategically analyze essential operational factors across a network of sites. The customized reports make it easy to assess caregiver performance, optimize staffing levels across communities, identify best practices and improve care.

Available reports

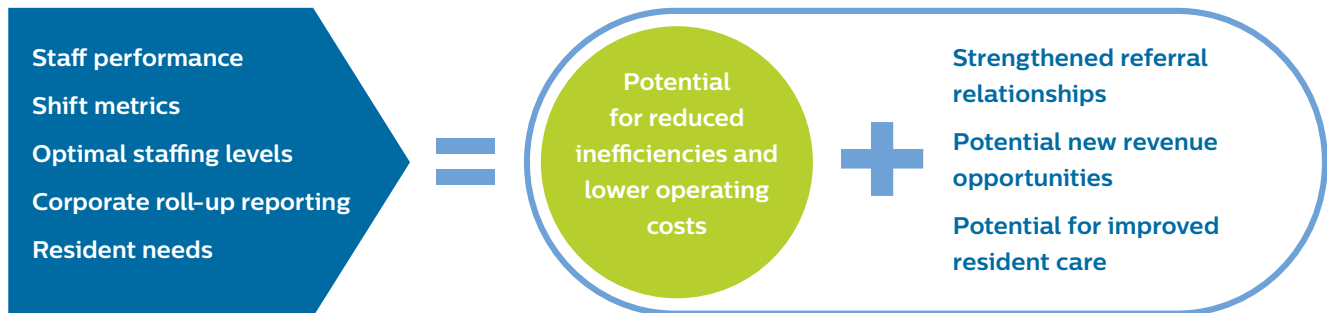
CarePoint Analytics reports, which aggregate data created by staff using the CarePoint Notifier app at various sites, are tailored to the appropriate levels of care for different resident groups across the continuum of care. Such tailored reporting can help you identify residents for appropriate care levels, as well as help you develop new levels of care for added revenue potential.



- Reasons for calls
- Average call time
- Call response time
- Individual and average employee call times
- Average resident call time
- Resident resource utilization



Visibility into



Next-generation corporate reporting

Philips CarePoint Analytics reporting is designed to meet the enterprise-wide data needs of executives at senior living communities. Whether you are considering installing a new resident safety system that gives you broad visibility to essential operational parameters, or

whether you wish to enhance your current CarePoint resident safety system with robust enterprise-wide reporting, Philips CarePoint Analytics reporting can be an invaluable component of your community management system.

For more information on Philips CarePoint Analytics reporting, please contact your Philips representative or call 1-800-451-0525, ext. 2099 in the United States and 1-800-387-8120, ext. 7800 in Canada.

