

# professional SOLAR products

## LIMITED WARRANTY

1551 S. Rose Ave  
Oxnard, CA 93012  
Effective January 2014

1. **SCOPE OF COVERAGE:** This warranty applies to the original purchaser ("purchaser") of new Professional Solar Products, Inc. ("PSP") manufactured mounting equipment ("equipment") for use by DFW Solar Electric

2. **10 YEAR WARRANTY :**

PSP warrants the equipment to be free from defects in material and workmanship under normal use for 5 years from the date of sale from PSP.

In the event of a defect in materials or workmanship within the warranty terms, PSP shall replace, repair, or reimburse (prorated warranty term value) effected component at PSP's sole discretion. Purchaser responsible for any transportation fees to and from PSP.

3. **Resolution:** Purchaser is required to notify PSP within 30 days from discovery of possible defect during normal business hours and provide proof of purchase from PSP. PSP will review information and determine if warranty claim is valid at PSP's sole discretion. PSP may require additional information for proper determination. If deemed valid, PSP will provide a written Return Merchandise Authorization ("RMA") form for purchaser return reference. Upon receipt, PSP will inspect and determine resolution action.

**NOT COVERED:**

(including, but not limited to)

A. Installations or systems which have not been installed per PSP installation manuals/engineering. This warranty does not apply to applications out of the scope of product design.

B. Fading and deterioration of exterior surfaces resulting from normal environmental exposure to the elements, including corrosion.

C. Installations which have been damaged, defaced, or subjected to modification, misuse, tampering, negligence, abnormal handling, or Acts of God.

D. Installation hardware, accessories or any components that were not manufactured by PSP such as roof flashings.

E. Loading/weather damage when exceeding the engineering loads for a particular application as stated in engineering reports.

F. Roof leakage due to improper use of sealants or flashings components.

Costs associated with investigation or analysis of alleged defect or repair charges not covered by this warranty.

**No other express warranties** This is the sole and exclusive warranty covering this equipment. This warranty is non-transferrable.

**Right to Arbitration.** Any dispute between the purchaser and PSP pertaining to warranty may, at the option of the PSP, be resolved by arbitration in California according to the rules of the American Arbitration Association.

PSP shall not be liable, under any circumstance, for consequential or indirect damages from use of product by purchaser.

Rights may vary from State to State.