

MEDIA RELEASE

## Vitalcare Releases Wired and Hybrid IoT Wireless Nurse Call Platform

**Sydney, 28 February 2020**

*Vitalcare, a leading provider in nurse call solutions and critical messaging technology, is announcing its most advanced nurse call platform, Felix, will be on display at the ITAC conference on the 3-4 March in Brisbane.*

Designed to meet the needs of the Australian healthcare industry, Vitalcare has engineered its nurse call platform to enable fast communication, improve workflows and staff efficiencies, enhance patient care and safety, and simplify implementation in hospitals and aged care facilities.

Using the latest IP technologies, Vitalcare's nurse call supports wired and wireless, and hybrid platforms and devices. It features voice assistant, RTLS, open API, and high levels of remote configuration and enterprise reporting via secure cloud connectivity.

Vitalcare CEO, Logan Ross said, "Vitalcare's nurse call platform uses technology to deliver the right care, to the right person, at the right time, allowing healthcare providers to deliver patient-centric, coordinated care 24 hours, seven days a week."

The powerful platform provides flexibility and can scale from a single device into an unlimited number of call points and pendants, and support both wired and wireless connection in a single location or cloud connection across multiple sites nationally and internationally. As a result, it is a fully customisable and purpose-built nurse call solution to meet the needs of healthcare providers and facilities.

"We want our clients to use the features and benefits they need, rather than extras they are not using. We are confident in Vitalcare's products, services, and the team that we back all our systems with a five-year factory warranty, this is five times the industry standard," Ross added.

"As we continue to invest heavily in our pioneering R&D department which develops cost-effective, reliable technology for end-users, we are confident our healthcare solutions meet the needs of healthcare providers, now and in the future."



Vitalcare is a family-owned industry leader in aged care technology with over thirty years in the business. Vitalcare design, develop, and manufacture the most advanced nurse call platforms. Our engineers pride themselves in crafting custom products for enterprise applications, and all systems are designed and manufactured at our head office in Sydney. Products and systems are rigorously tested and comply with all safety standards. For a full list of the features, visit [www.vitalcare.com.au/solutions](http://www.vitalcare.com.au/solutions)

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### About Vitalcare

Vitalcare has pioneered nurse call and critical messaging systems for over 30 years. The company designs, manufactures, installs, and services the most innovative systems available through a national network of company-owned branches and authorised distributors in Australia and New Zealand. Vitalcare is the first manufacturer to integrate IoT (internet of things) technology in its two-way waterproof pendants and call points along with cloud integration for advance reporting, supervised maintenance, and data analysis. Vitalcare is the industry's most trusted brand with over 1,000 sites nationally (50,000 beds) across aged care and hospital markets.

