



2019

Year in Review

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JANUARY



Team members celebrate the opening of our new R&D center.

2019 started with celebration and appreciation. Our company held a ribbon-cutting ceremony for the grand opening of its new R&D center in India. **Sudhir Achar**, CEO, and **Allison Shumaker**, Marketing Manager, traveled to India to join in the celebration. Anil Kumble, famous Indian cricketer, and Professor Jawahar Doeswamy, had the honor of cutting the ceremonial ribbon. In the first month of the new year, **Varun Badarinath**, Product Engineer, helped us implement a company recycling program to show our appreciation for the environment and continue our devotion to positively impacting our community. Building off of our new commitment to reuse and recycle, we celebrated our customers and showed our appreciation with customized Starbucks reusable travel cups and gift cards.

Customers sent us pictures of their client appreciation gifts. Nothing like caffeine to raise your game!



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MARCH



Our employees continue to grow and impress us with their skills and dedication to amplifying efficiencies and improving the community. Several from our India team gave back in March by donating blood, and **Navyashree RG**, Assistant Manager of Operations, continued to help enhance processes for our client, GMI Insurance, by traveling to the U.S. and spending two weeks with their team. To recognize them and all the women that make up our great team, our offices in India and the U.S. celebrated International Women's Day.



Rakshith D Iddya, Giri S Pai, Manan Singhal, Preethi BP, Karan Agarwal, Chaitra S Gowda, Rachitha R, Pradeep Kumar, Kranthi P Bhargav and Shruthi H all donated.

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APRIL

With the arrival of Spring, our India office celebrated the Indian festival of Holi! Team members dressed colorfully and decorated signs to ring in the season of joy, color, and positivity. Their energy was contagious and felt by our team in the U.S. Our company sponsored the annual OHTec Best of Tech Awards at Signature Flight at Burke Lakefront Airport. **Mehul Kenia**, Product Architect, **Allison Shumaker**, and **Mike Fieseler**, Director of Sales - Managed Services, attended the event. It was an evening of accomplishments, as many prominent Cleveland-based organizations were recognized for their achievements in technology.



MAY

May was a month of professional development. Larry Morrow, Cleveland radio legend and Executive Coach, visited our office to provide a group seminar on effective communication. He returned to the office several more times for one-on-one sessions with employees. Back in March, the Cleveland branch of the American Red Cross came to talk with us about their volunteer event, Sound the Alarm. **Allison Shumaker**, **Mary Campbell**, Administrative Assistant, **Mehul Kenia**, and **Evelyn Wargo**, Customer Success Manager, volunteered their time to install smoke detectors in homes without them. And **Sudhir Achar** went on camera at the ASPIRE conference to talk about EOX Vantage and how we amplify business efficiency.

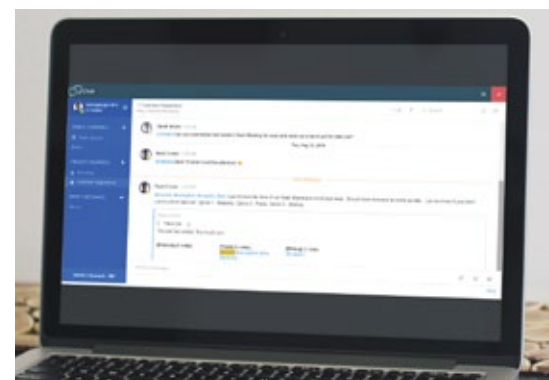
Team members at the Red Cross's Sound the Alarm volunteer event.





Shilpa Strong visited our offices and received a tour.

We had the pleasure of welcoming Shilpa Strong from Tokio Marine HCC to our Bangalore Pixel office. It was an honor to have such a strong and knowledgeable business leader take the time to see first-hand our operations, procedures, and work. She explored our R&D center and learned about our compliance process and how we obtained our ISO 270001 certification. She also gained insight on our HIPAA certification progress. Shilpa had the opportunity to personally witness our automation processes, including pre-quota alert mails, PDF extraction, and user interface.



New chat feature in the 3.0 version of the Enterprise Operating System.

September was conference month and though this marked our 4th year, it was the first year as the Inspire Innovation Conference. And it was our biggest and best yet! We had a fantastic line-up of industry-leaders speak on a variety of topics, all centered around technological innovation and amplifying efficiencies. The two-day conference was also our launch for the company's rebrand as EOX Vantage and the unveiling of the 3.0 version of our product, the Enterprise Operating System.



Tracks were filled with enthusiastic attendees ready to be inspired.



OCTOBER



Dan Hanna, VP of Business Development, and **Mehul Kenia** at the NEO CIO Forum.



Of course we celebrated Halloween in October! Employees in the U.S. office dressed up and competed for different categories to win trophies! And the offices in India got in the spirit and went all out with decorations. They topped the U.S. office! This month marked the first publication of our bi-monthly Smart Business Magazine article, positioning us as thought-leaders in Cleveland's technology industry. With this recognition in the industry, Sudhir Achar was nominated to speak at the NEO CIO Forum and shared his insights on the upcoming growth and technology opportunities in Northeast Ohio.

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NOVEMBER



Sudhir Achar experiencing VR in the Verizon Innovative Learning lab.



Even though 2019 was coming to a close, our November didn't lose momentum. The India team welcomed Mr. Annamalai Kuppusamy, former Bengaluru Deputy Commissioner of Police (DCP), to their office. He spoke about his experiences and valuable knowledge on ethics and leadership. Carrying out their leadership, many employees volunteered to donate blood. The U.S. office toured and donated supplies to Breakthrough Schools, Cliffs Campus. **Sudhir Achar**, **Emily Koly**, Graphic Designer & Marketing Assistant, and **Varun Badarinath** were impressed by the organization's mission and the Verizon Innovative Learning lab - first in the nation and the world!

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DECEMBER



EOX Vantage showing our ISN clients a good time at our India office.

2019 closed out with gratefulness for our accomplishments and our clients. The U.S. team exchanged gifts to show appreciation at a Secret Santa luncheon, and the India team celebrated with a whole month of activities! Mark Sweeny, Mary Cathryn Rau and Ryan Rodriguez, from ISN, visited the India office and participated in an informative Q&A session and group discussions. And probably most exciting of all, two cloud services collided when **Sudhir Achar** met Thomas Kurian, Google Cloud CEO, at Blockland Solutions.



CONGRATULATIONS

Congratulations to our Top 50 performers! Each year, through our gamification feature, employees gain points for the tasks they complete. Listed are the top 50 employees with the most points. They received branded backpacks and pullovers in recognition of their achievements.

Top 50:

- | | | |
|--------------------------|--------------------------|-------------------------|
| 1. Anusha Anand | 17.Rajani HR | 34.Dileep Kumar Warriar |
| 2. Kavya C | 18.Nikhil Gowda HR | 35.Chaithra Gowda |
| 3. Mandara DM | 19.Priyanka S | 36.Kumar R |
| 4. Bopanna KU | 20.Mamatha N | 37.Dhanya Hegde |
| 5. Mohammed Shahinshah | 21.Padma Priya | 38.Irfan Khan |
| 6. Sharmila P | 22.Vinutha S | 39.Kranthi P Bhargav |
| 7. Sunayana B | 23.Nanitha T | 40.Muthu K |
| 8. Sheeba Bright Monisha | 24.Ranjith K | 41.Chandana Shetty |
| 9. Padmini C | 25.Kavanashree M | 42.Ashwini BM |
| 10.Kusuma DN | 26.Manjunath S | 43.Harshananda BS |
| 11.Chinnathambi K | 27.Chenna Venkata Subash | 44.Dharmesh PR |
| 12.Yuvaraj Naidoo | 28.Aishwarya N | 45.Abhishek GS |
| 13.Mritunjoy Hazarika | 29.Nidhi Tripathi | 46.Anil A Anil Kumar |
| 14.Sheethal R | 30.Ravindra Babu U | 47.Hemalatha GT |
| 15.Vijay S | 31.Shruthi NK | 48.Pradeep Kumar |
| 16.Sahana JM | 32.Vijay R | 49.Sushma R |
| | 33.Bhavani Srinivas | 50.Ravi L |



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