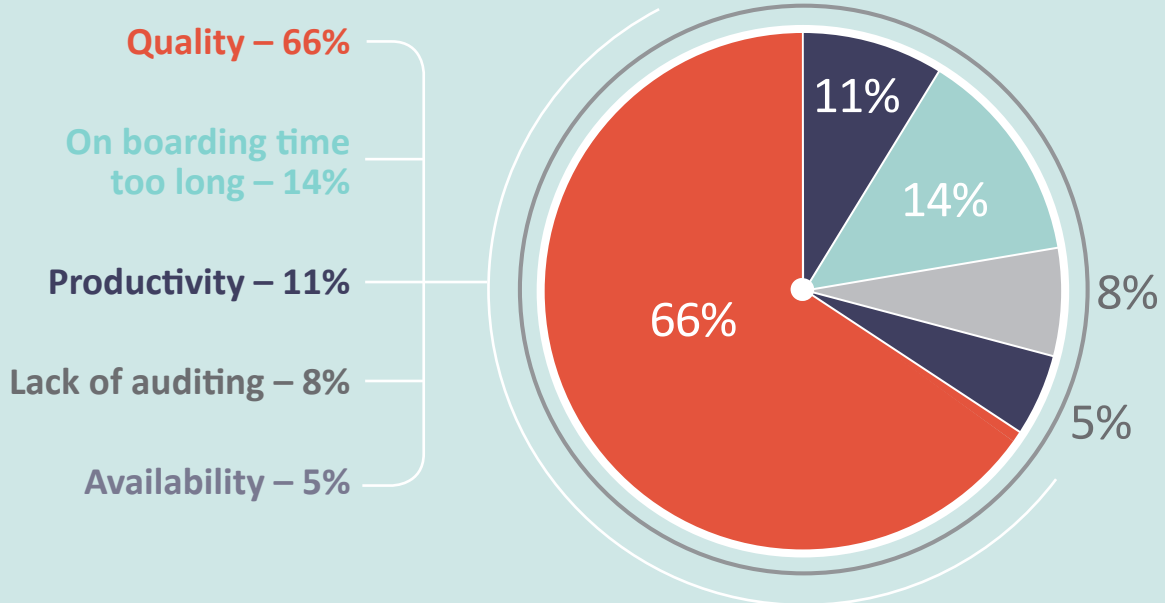


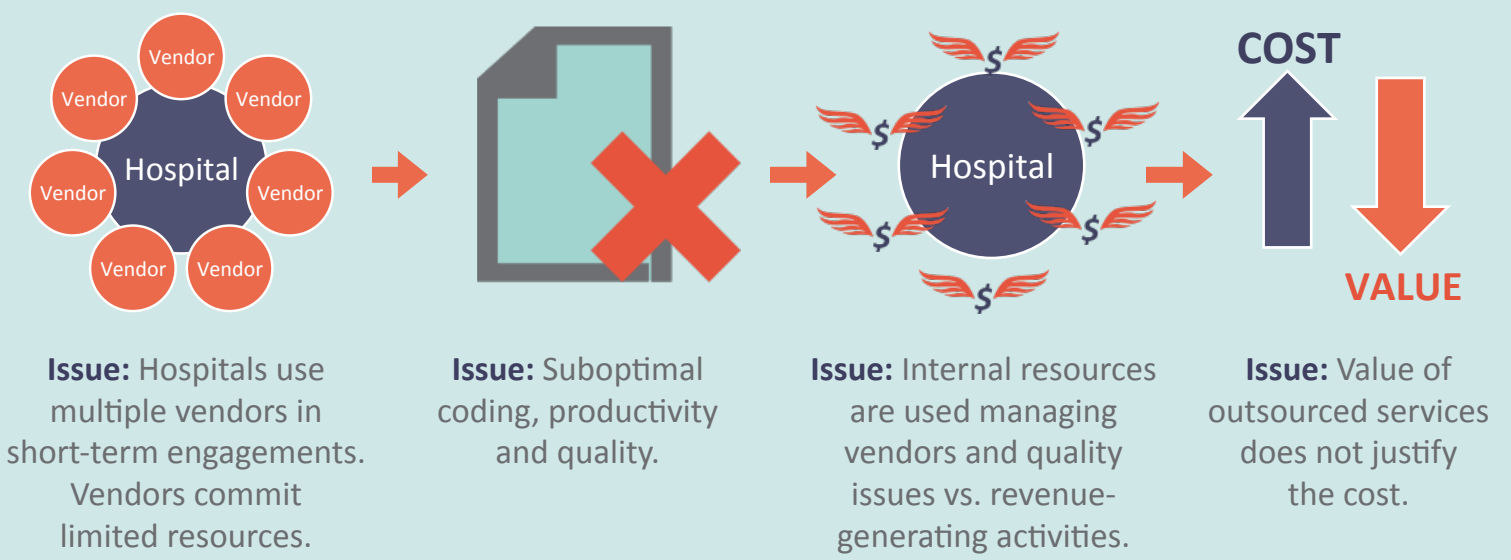
Infographic Guide to Outsourced Coding

1. Quality should be your biggest concern

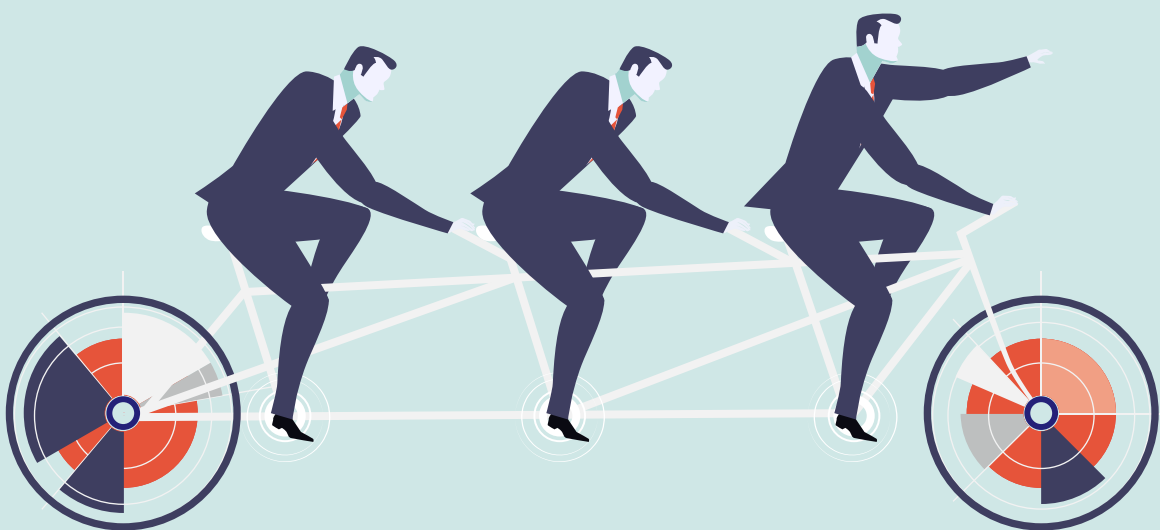


Source: 2016 Benchmark Survey conducted by **himage** solutions inc. and **ADVANCE** for Health Information Professionals.

2. Why is Quality an Issue? "Staffing Model" is suboptimal.



3. Solution? Managed coding partner that provides



- A.** Managed oversight from HIM leaders, not "staffing managers," at a **20 to 1** ratio.
- B.** Committed quality assurance, including prebill followed by minimum quarterly audits.
- C.** Ongoing coder education and development platform.
- D.** Guaranteed coder availability and streamlined onboarding.

4. Results. himagine completed a retrospective review of 50,000 charts of coders in their managed solution vs. those who were not based on client preference.

- A.** Average quality scores were **3 percentage points higher** in the managed solution.
- B.** A 1 percentage point change in coding accuracy is equivalent to **\$1 million** in under coding, on average.
- C.** Added benefit of fewer compliance issues and claim denials.

