



**DATE:** 9 February 2018

**SUBJECT:** TRUBLUE Carabiner Safety Notice

One of Head Rush Technologies supply partners, International Safety Components (ISC), has notified us of an issue with a component they supply. The component impacted by this notice is the “KH260 Twister Karabiner” which is used primarily in the TRUBLUE 12.5 meter (40ft) and 7.5 meter (24.6ft) webbings. You have received this notice because you may have received a device or replacement webbing that could have been affected.

We have identified that the products impacted are Head Rush devices and webbings with the steel carabiner sold between May, 2017 and February 7, 2018. All Head Rush products manufactured after February 8<sup>th</sup>, 2018 that use this carabiner have been thoroughly inspected and are suitable for use. ISC has outlined an inspection process below to determine if your carabiner has been affected. Please read below:

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ISC

Solutions in Metal

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## Inspection Notice on the ISC KH260 Twister Karabiner

February 8, 2018

### Reason for Notice

We have received notice of a small number of instances (2) where the retaining pin on the nut for the swivel assembly has become dislodged resulting in the nut backing off the stem and the swivel assembly separating from the karabiner. There are no reported injuries associated with this issue, but out of an abundance of caution we wanted to notify potential users of this issue.

Upon initial review, it was found that this issue is limited to a certain batch and lot number of the KH260 Twister Karabiner. It has been determined that with careful inspection, KH260 Twister Karabiners with the issue can be identified in the field.

### Inspection Procedure

Step 1: Determine the batch number of the KH260 Twister Karabiner.



If the Karabiner has a batch number other than 16CC, no further action is required at this time.



If the Karabiner has the batch number of 16CC, please move to step 2.

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Step 2: Determine the lot number of the KH260 Twister Karabiner with the 16CC batch number.



If the Karabiner has a lot number other than 82997, no further action is required at this time.



If the Karabiner has a lot number of 82997, please move to step 3.

Step 3: Inspect the nut at the top of the KH260 Twister Karabiner. You should notice a hole in the nut where the retaining pin is inserted at the factory. Look for the red indicator paint which should be in the hole.

If you see the red indicator paint within the hole, please take the following steps to verify the swivel is secure during daily inspections:

- 1) Verify presence of the red paint
- 2) Customer should permanently mark the top of the stem and nut as shown below. During daily inspection verify that the mark is aligned between the stem and nut and does not rotate.



If you do not see the red paint, or if the nut rotates, remove the karabiner from service immediately.

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Corrective action

Please send all affected units back to ISC quoting RMA#763 on all paperwork and boxes. If the KH260 is installed on another manufacturer's device, please contact that manufacturer. We apologize for any inconvenience because of this issue.

ISC confirms that technical modifications have been implemented in the manufacturing process to eliminate the possibility of this phenomenon occurring in the future.



If your carabiner has been determined to be affected by this issue as stated via the inspection process (i.e. has batch number of 16CC, has a lot number of 82997, the carabiner does not have red paintfill or if the nut rotates), do not send to ISC. Head Rush Technologies will provide, at no charge, replacement webbings for affected units. If you find that you have an affected webbing, take a picture of the carabiner and please contact Head Rush Customer service at +1 720 565 6885 or email [info@headrushtech.com](mailto:info@headrushtech.com).