

Free Yourself with Open, Best of Breed Technologies



MARCOTTE Systems provides a software suite that will help you innovate a culture of excellence in your organization

More than 1000 sites run on our technology

> 45 yrs in business

98% customer retention



Easy to Use

The most advanced animated & graphical user interface in the marketplace



In the Cloud

All solutions are available as Software as a Service on Microsoft AZURE



Full Web API

Open architecture providing seamless integration to any 3rd party software



Best of Breed

Unique & innovative features providing true benefits to the concrete producer



99.9% Uptime

Proven & cutting-edge technology providing real-time redundancy



We Have Your Back!

24/7 customer support from your area providing Service Level Agreements

Ready Mix producers of all sizes around the world find our approach Refreshing, Meaningful & Economical



MARCOTTE Dispatch

MARCOTTE *Dispatch* is comprised of best of breed and open dispatching platform that helps you provide your customers the right product according to their schedule.

You need to minimize the amount of resources required in order to meet your customers' demands. These are complex constraints to reconcile but are essential to your profitability and the satisfaction of your customer.

Our system provides more than basic quotation, and static job planning,. The system powers up your business functions such as order entry, resources planning, dynamic truck scheduling and delivery.

The solution includes a set of unique features that will lighten the burden of dispatchers. The implementation of resource allocations optimization, automation of redundant tasks, delivery predictability will all enhance your organization's ability to make better operational decisions to reduce operational costs.

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Auto Dispatch

Provides the ability to pre-assign and allocate trucks to specific larger orders and projects Automate ticket to be produced when the trucks are

ready to load at the plant

Msync Backup

99.99% up time via Microsoft Azure Cloud Geo-redundant backup server Fully maintained by MARCOTTE support plan



Predictive Scheduling via Google API™

Optimize your future delivery schedules via google API Predict the mixing loading times per mix & truck Eradicate your lost minutes on first round trips

Raw Materials Timeline

Streamline raw material replenishment process Enhanced visibility and forecasting material needs

Client Scoring

Real-time learning of your customers' behaviors Real-time scoring system Define your scoring value on each built-in criteria Simple 5-Stars scoring method to facilitate organizational implementation and adoption



MARCOTTE Dispatch



Delivery Automation Features



Quotes & Projects

Built-in quotations, project and orders functions Embedded category pricing for enhanced flexibility Increase process efficiency for larger & multi-site projects

Order Entry & Ticketing

Company wide & specific custom views and forms Offline synchronization with **MARCOTTE** *Batch* Full keyboard approach for swift navigation Powerful search engine speeding up order process Google API for job site validation and scheduling optimization

Job Delivery / Dynamic Scheduling

Provides dispatchers dynamic data of their schedules to help eliminate over/under bookings Real-time graphs & color metrics for delivery performance & impacts

Accounting Intergration

Provides prep-ticket to Invoice module to control & automate an error free invoicing process Full interface with any third-party accounting & ERP systems

Remote Dispatching

Simple and secured access to remote operations Full order entry, secduling & dispatcing capabilities Provides simultaneous connections for multiple remote users From anywhere, anytime and any device

Multi mix Management

Sschedule multiple mix designs within an order to match the evolution of your customers' pour requirements Synchronize mix designs orders to selected batch plants based on compliance and available inventory

Multiple Companies & Time zones

Support for multiple company entities & divisions Implementation for centralized or decentralized order & dispatch process Multiple time zones & resources sharing

Volumetric trucks

Provides the ability to integrate volumetric truck operations within your dispatching functions



Paul Concrane, CEO Bluedot Readi Mix, NC "Following the implementation of MARCOTTE Dispatch we were saving 2,500\$/month!"