



---

# **Terms and Conditions**

---

# **SPIDERGROUP**

**Office365 and CRM Dynamics**

---

SPIDERTECH

[www.spidergroup.com](http://www.spidergroup.com)

## Terms and Conditions which apply to all Offers and Promotions

1. All offers are subject to availability
2. Each offer is standalone and cannot be used in conjunction with any other offer
3. Exclusions may apply
4. Any personal data that we collect as part of any offer will be processed in accordance with applicable UK data protection legislation and our Privacy Policy.
5. Please mention the relevant offer or promotion when contacting us
6. We reserve the right to refuse or withdraw any offer at any time without prior written notice
7. We reserve the right to alter or amend these terms and conditions and any other conditions applicable to an offer or promotion at any time
8. Our decision is final and binding in all matters relating to any offer or promotion and no correspondence will be entered into in this regard

## Terms and Conditions for Specific Offers and Promotions

### Office 365 E3 trial

1. Trial is strictly limited to 30 days and cannot be extended
2. Trial must be redeemed within 30 days
3. Trial limited to 25 users
4. By commencing a trial, you agree to the Microsoft Cloud Agreement (see below).
5. Trial is limited to Enterprise E3 licences (The Office suite for PC and Mac with apps for tablets and phones, plus email, instant messaging, HD video conferencing, 1 TB personal file storage and sharing).

## CRM Dynamics 365 trial

1. Trial is strictly limited to 30 days and cannot be extended
2. Trial must be redeemed within 30 days
3. Trial limited to 25 users
4. Trial is limited to Dynamics 365 Customer Engagement Plan Enterprise Edition Trial (User subscription that includes Dynamics 365 for Sales, Customer Service, Field Service, Project Service Automation, and Team Members, Enterprise edition) OR Dynamics 365 for Finance and Operations Business Edition Trial (Microsoft Dynamics 365 for Financials is a business management solution that's connecting people and processes like never before. From day one, it makes ordering, selling, invoicing, and reporting easier and faster).

## Microsoft Cloud Agreement



[DOWNLOAD](#)

## FAQ FOR OFFICE 365 & CRM TRIAL

### What steps do I need to take to sign up for the trial/offer?

Complete the specified offer form on our website with all the requested details, SpiderGroup will then contact you within 30 days to set up your trial.

### What happens when my trial/offer ends?

Your access to the products/services provided under the offer will cease. Any data you have submitted/stored or created within the product/service will no longer be accessible. Any data will be permanently deleted 30 days after the offer period has ended.

### How do I cancel my trial before it ends?

Just contact SpiderGroup and we'll cancel the trial offer within 48 hours.

### What do I do if I want to continue using the service after the trial period?

Please contact SpiderGroup at least 3 working days in advance, we will provide a no obligation quote for ongoing services.

### What do I do if I need help with my trial service?

Please contact SpiderGroup Support. Limited support will be provided to help you get the most out of your 30 day trial period.