

## Encompass remediate

# KYC remediation made simple and cost-effective

the full picture, fast encompasscorporation.com



Increasing regulation, inconsistent onboarding practices and heightened regulatory scrutiny is creating a glut of work for regulated firms in the form of Know Your Customer (KYC) remediation.

With high volumes of customer KYC files that no longer meet the standards of their policies, firms are exposed to significant risk until remediation is completed. However, today's manual approach is both resource intensive and time-consuming leading to significant delays.

#### **Automating KYC remediation**

Automation offers significant benefits by speeding up the process and ensuring a consistent approach

#### Don't let outdated KYC put you at risk

Regulators expect your KYC data to be fit for purpose and updated in line with your global KYC policies. Robotically automate remediation of your entire back book with **Encompass Remediate** to avoid significant fines and penalties.

#### Slash KYC remediation costs

Outsourcing remediation projects or employing teams of analysts to manually review and refresh KYC files is costly and unscalable. By implementing **Encompass Remediate** you can cut costs by up to 60% and focus skilled analysts on more complex investigations.

#### Maintain high levels of customer satisfaction

Avoid unnecessary disruptions in customer transactions and relationships due to delays in remediation by using **Encompass Remediate** to streamline information gathering and keep your business operating safely and compliantly.

### Why **Encompass**?



### Remediate your entire back book, fast

Keep regulators at bay by remediating existing KYC files in bulk to meet new policy requirements.



### Gain full control of your KYC processes

Achieve piece of mind with a consistent approach to KYC remediation, for every customer file.

### Reduce the cost of maintaining your KYC

Replace costly manual process with technology and increase analyst productivity



### Improve customer experience

Eliminate disruption in the services you provide due to outdated information



### Capabilities

### Quick and easy bulk uploads of your entire backbook of KYC files

Wherever your KYC data resides Encompass Remediate guides you through a simple process to upload all customer data to be remediated

### Intuitive dashboard keeps you fully informed at all times

As Encompass Remediate processes your KYC files progress is tracked in a userfriendly dashboard that alerts you when action or manual review is required

### Flexibility to remediate KYC files based on all your global policies

Encompass Remediate allows you to select the relevant policy for different customer segments, in line with your risk-based approach

#### Comprehensive Audit Trail

Encompass Remediate automatically creates a comprehensive audit trail, including source documents, for every search and action taken on a profile for demonstrable compliance to regulators and auditors

#### Make KYC remediation a business advantage

Complete and accurate KYC files ensure you have the necessary information to hand to grow your business and enhance customer experience





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