


WEBINAR

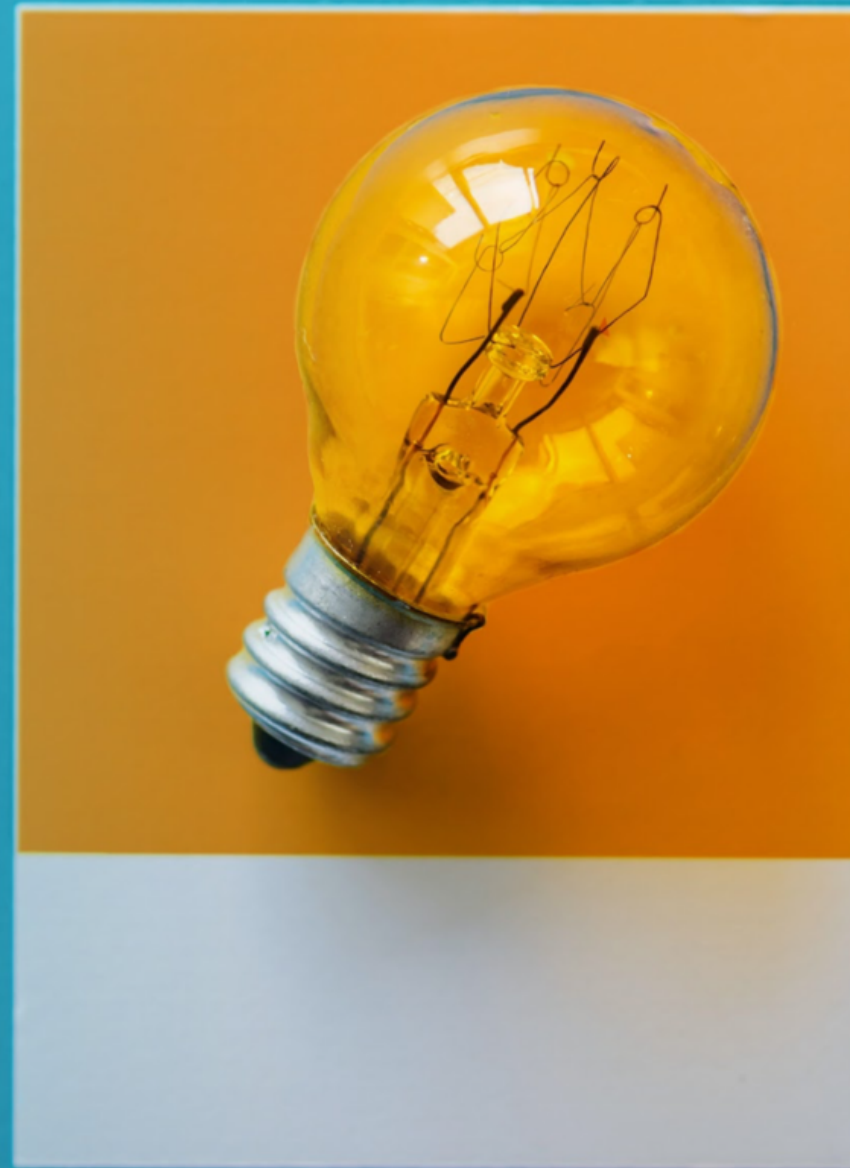
# automation in KYC

perception **vs** reality

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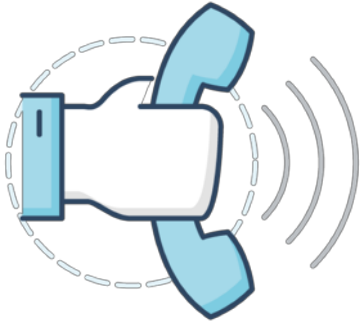
with Ruby Schembri CAMS  
solutions consultant at **encompass**

webinar brought to you by  **encompass**



# housekeeping

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# meet our speaker

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**Ruby Schembri**  
SOLUTIONS CONSULTANT  
encompass corporation

- CAMS-Certified
- Global Bank AML/CTF Consultant
- Barclays
- HSBC
- J.P Morgan
- Thomson Reuters

# contents

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## Poll

- Today's perceptions of automation
- Robotic processing and artificial intelligence
- New digital processes
- ROI from new technologies
- Future of KYC analysis

## Poll

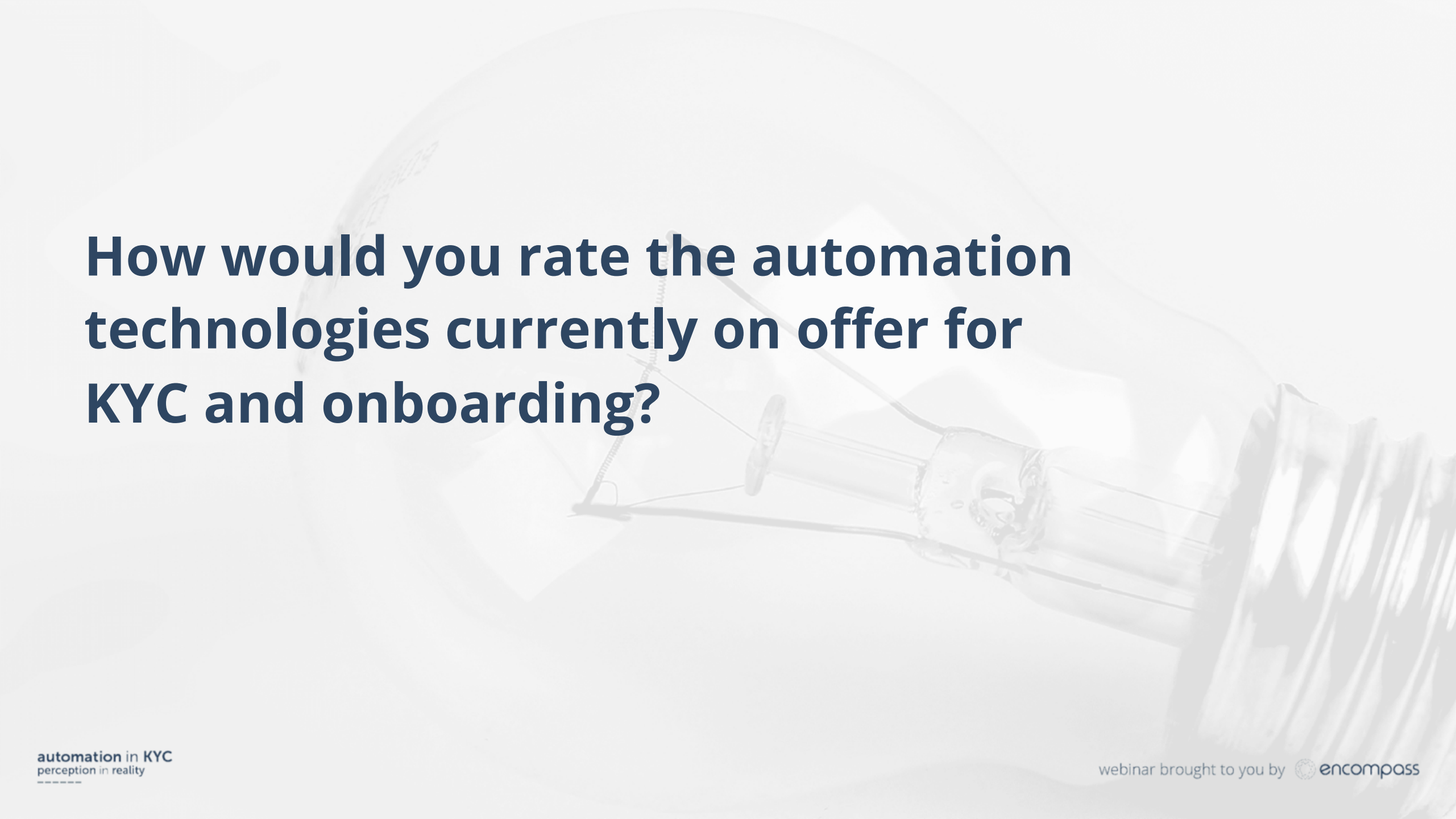
- Q&A



A faint, artistic background image showing a hand holding a pen, poised to write on a globe. The globe is centered, and the hand and pen are positioned as if about to mark a point on its surface. The overall tone is light and conceptual.

# perceptions of automation

guiding truths or impediments to progress?



**How would you rate the automation technologies currently on offer for KYC and onboarding?**

# perceptions of automation

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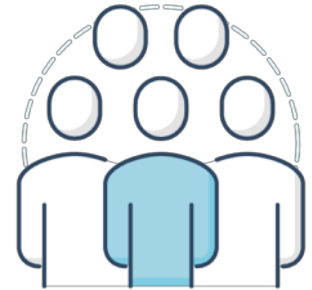
**Single Process**



**Integration with  
Legacy Systems**



**Client Outreach**



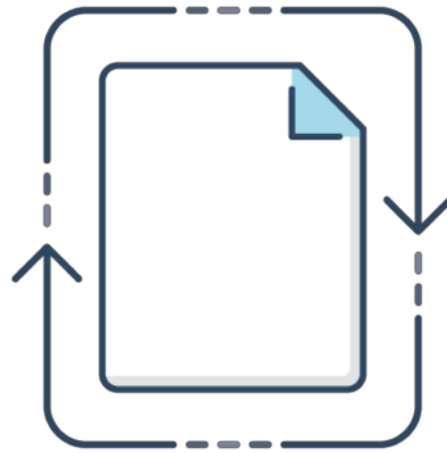
**Increased  
Training Time**

# Know Your Customer a process ready for automation

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increasing regulation



manual v electronic



increasing costs

A background image showing a robotic arm holding a pen, poised to write on a large globe. The scene is in a light, desaturated tone, emphasizing the mechanical and global themes.

# robotic processing and artificial intelligence

how smart is intelligent processing?

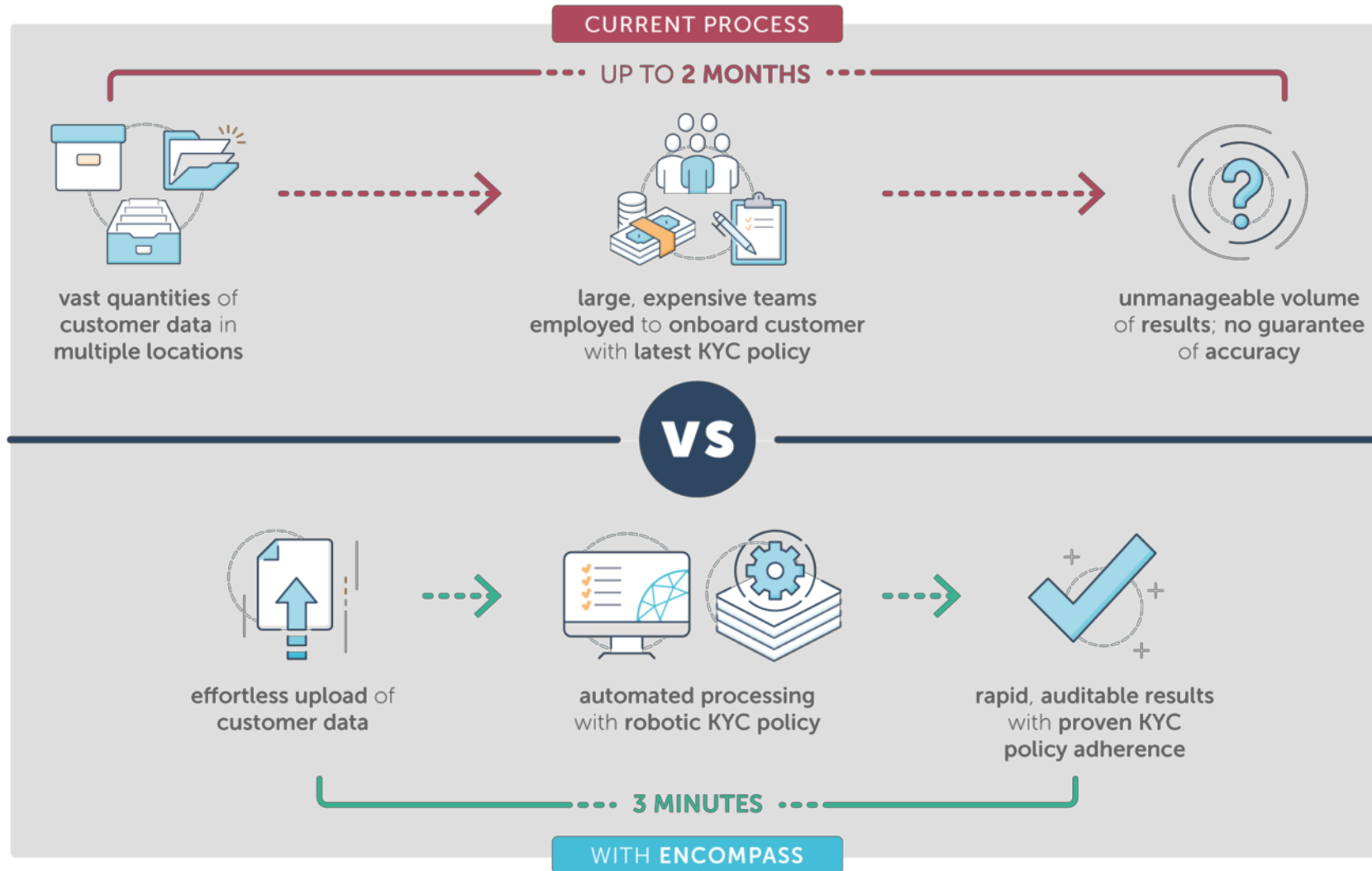
# robotic processing and artificial intelligence

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“Automation of activities can enable businesses to improve performance, by reducing errors and improving quality and speed”

**McKinsey Global Institute**

# new digital processes





# new digital processes

working together with automation



working together  
with automation



A background image showing a robotic hand holding a pen, poised to write on a globe. The hand and pen are in the foreground, while the globe is in the background, creating a sense of precision and global reach.

# ROI from automation technologies

vendor hype or delivery on promises?

# ROI from automation technologies

## efficient

time to understand complex structures and UBOs can be reduced from hours to less than 5 minutes



## cheaper

time and cost implications are decreased



## standardisation

automation provides consistent results every time



## beneficial

client experience and onboarding is significantly improved



A conceptual image showing a hand holding a glowing lightbulb, symbolizing an idea or future. The background is a faint, light-colored globe. The lightbulb is in the foreground, held by a hand, and it is illuminated from within, casting a warm glow. The globe in the background is slightly out of focus, emphasizing the lightbulb as the central element.

# what the future holds

KYC analysts and emerging technologies

# future challenges for KYC and onboarding

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**Remote account  
opening**



**Biometric  
Identification**



**Cryptocurrency**



**Information  
sharing  
regulations**



A lightbulb is shown in the background, held by a robotic arm. The lightbulb is glowing, and the robotic arm is positioned as if it has just turned the lightbulb on. The background is a soft, out-of-focus grey.

**Now, how would you rate the  
automation technologies currently  
on offer for KYC and onboarding?**

# Embrace Technology





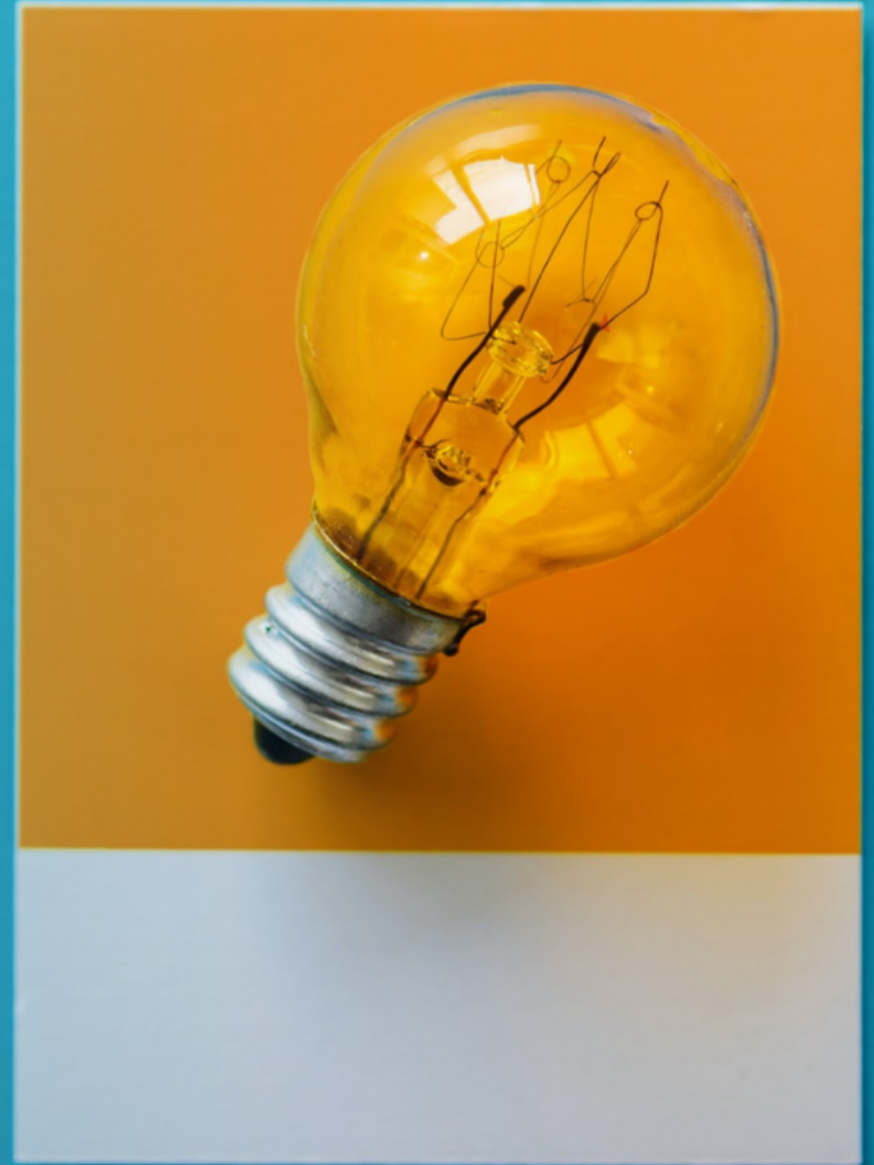
# any questions?




# thank you!



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