

POSITION

Project Manager

JOB DESCRIPTION

Join the SilverBlaze team and be part of an exciting rapidly growing, international software development organization specializing in Customer Web Portals for the Utilities industry.

SilverBlaze is currently searching for an enthusiastic, Project Manager to provide project management, organization and some technical guidance for our existing Customer Portal software platform.

This person will interface with customers and our Java Development Team, to assist with project implementations and client management. This person will have an active role in providing exceptional organization, project management, and customer support that is helpful and timely.

The ideal candidate should be a team player with strong people skills. Candidates need to be selfmotivated, self-learning, and detail-oriented.

REQUIRED QUALIFICATIONS & EXPERIENCE

- BA/BSc, related College technical degree; or equivalent applicable industry experience
- Certified Project Manager PMP
- Exceptional people skills
- Excellent problem solving and workload prioritizing skills
- Multi-tasking and time management
- Excellent English written and verbal communication skills
- Demonstrable customer care and focus
- Familiar with basic HTML Development
- Willingness to learn and the ability to self-teach
- Flexibility in working hours
- Canadian employment / work status required

BENEFICIAL SKILLS

- Motivated to learn and grow in the position
- Working knowledge of Jira
- Utility industry experience
- Training or working knowledge of Java development
- Training or working knowledge of web applications

- Training or working knowledge of AJAX, XML, SQL, Javascript/jQuery
- Experience with Photoshop, Dreamweaver or similar software
- Valid driver's license and access to a car

ABOUT SILVERBLAZE SOLUTIONS

SilverBlaze Solutions is an award-winning software innovation, development and consulting firm. Founded in 1999, SilverBlaze provides utilities with value-focused, highly-customizable web self-service portal and smart forms software.

As a leader in customer engagement and collaboration, we specialize in providing self-service portal and intelligent form software to electric, water, gas, telecom and multi-service utility companies. Over the past 20 years, SilverBlaze has successfully empowered clients throughout the United States, Canada, and the Caribbean to maximize customer engagement. Visit <u>www.silverblaze.com</u> to learn more about the diverse roster of clients SilverBlaze has helped succeed.

SilverBlaze Solutions, 401-45 Vogell Road, Richmond Hill, ON L4B 3P6