



Quality Assurance Tester

SilverBlaze is currently accepting applications for a **Quality Assurance Tester** to join our team.

The ideal QAT candidate will be enthusiastic, a quick learner, and able to work closely with our highly respected development team testing and improving new and existing implementations of our Customer Portal and Smart Forms software.

The ideal candidate should be a team player with strong people skills. Candidates need to be self-motivated, self-learning, and detail-oriented. This is an entry position that could offer growth into a Project Management role to the right person.

What You Will Be Doing

- Working closely with our development team to track and fix bugs and errors on new features of our software to ensure quality end-user acceptance
- Test process improvements
- Periodically set project timelines, developing and implement test plans
- Document new software defects for future reference & assist in creation of knowledgebase for common questions and errors

What You Need for this Position

- BA/BSc, related College technical degree; or equivalent applicable industry experience
- Knowledge of testing SOAP and REST based web services.
- End to end system integration testing using tools like soapui, postman.
- End to end knowledge of black box and white box testing.
- Basic knowledge of Java, javascript, html, Bootstrap have knowledge of code coverage similar tools like test NG, findbug.
- QA Automation – using Selenium/Java, Junit test cases.
- Mobile device testing experience – both automation and manual testing.

- Critical Thinker
- Excellent problem solving and workload prioritizing skills
- Excellent English written and verbal communication skills
- Demonstrable customer care and focus
- Willingness to learn and the ability to self-teach
- Flexibility in working hours
- Canadian employment / work status required
- Strong interpersonal presentation and communication skills

Beneficial Skills

- Valid driver's license and access to a car
- Exceptional people skills
- Multi-tasking and time management
- Motivated to learn and grow in the position

ABOUT SILVERBLAZE SOLUTIONS

SilverBlaze Solutions is an award-winning software innovation, development and consulting firm. Founded in 1999, SilverBlaze provides utilities with value-focused, highly-customizable web self-service portal and smart forms software.

As a leader in customer engagement and collaboration, we specialize in providing self-service portal and intelligent form software to electric, water, gas, telecom and multi-service utility companies. Over the past 20 years, SilverBlaze has successfully empowered clients throughout the United States, Canada, and the Caribbean to maximize customer engagement. Visit www.silverblaze.com to learn more about the diverse roster of clients SilverBlaze has helped succeed.

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