

Zenoss Cloud delivers SaaS-based full-stack monitoring and AIOps insights at any scale.

We provide an intelligent IT operations management (ITOM) platform by building the most granular and intelligent infrastructure relationship models possible at any scale. Zenoss Cloud provides robust AIOps analytics capabilities for all data types, including metrics, dependency data, events and streaming data. It proactively delivers deep, unparalleled health and performance insights to optimize any IT environment and shares insights with other ITOM tools to automate issue remediation.



“ZENOSS STRATEGY EMPHASIZES SIMPLIFYING INTEGRATION ACROSS MULTIPLE IT DATA SOURCES AND CORPORATE ANALYTICS SYSTEMS ... CUSTOMERS THAT HAVE LARGE VOLUMES OF DISPARATE DATA SOURCES AND NEED A HIGHLY SCALABLE SOLUTION SHOULD CONSIDER ZENOSS.”

- FORRESTER RESEARCH

Zenoss empowers IT operations with indispensable capabilities.

Immediate root-cause analysis

Gain ultimate visibility using real-time modeling for end-to-end infrastructure-related risks, and isolate problems immediately to improve MTR and eliminate service outage losses.

Application performance optimization

View performance and anomalies across all on-premises and cloud infrastructures with AIOps insights to predict service health and performance issues.

Predictive Analytics

Leverage high-cardinality data to ensure continuous reliability of ephemeral systems and reduce IT response times using machine learning.

Intelligent Automation

Share key data and insights with other ITOM tools to automate a rapid resolution and future-proof your monitoring platform to run at any scale.

Zenoss Cloud is designed to take full advantage of three converging trends that are completely transforming enterprise IT:



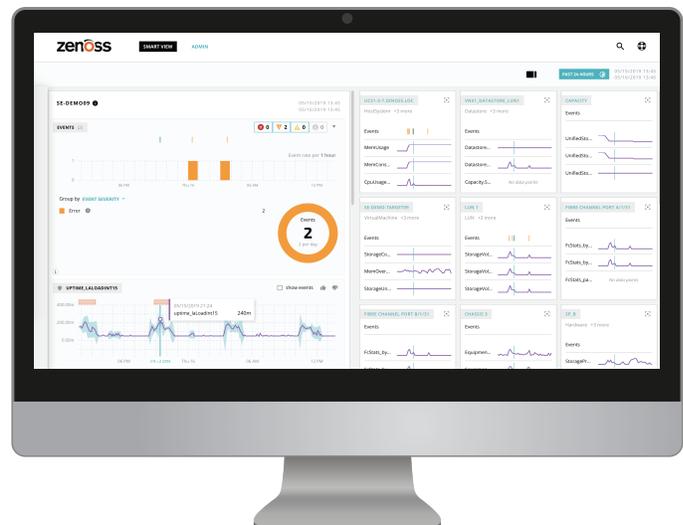
The growing importance of DevOps applications



The explosion of machine data



The increasing accessibility of data science technology



Zenoss Cloud is the first intelligent IT operations management platform

that streams and normalizes all machine data, uniquely enabling the emergence of context for preventing service disruptions in complex, modern IT environments. As a SaaS-based platform, Zenoss Cloud delivers IT management as a service without the added complexity of managing the monitoring platform itself.

Here are a few key features of Zenoss Cloud:

A native SaaS platform. Zenoss Cloud was architected from the ground up to reside in the cloud. Since it runs on microservices in Google Cloud Platform, it leverages Google Cloud's world-class security, its scale is effectively unlimited, and the data it collects is always available.

Cutting-edge machine learning. Zenoss Cloud supports anomaly detection with automatic baselining, enhanced root-cause analysis, and AI-driven user interfaces and models.

Thoroughly modern UI and UX. Zenoss Cloud's user interface is intelligent and intuitive, enabling easy consumption of IT data for practitioners and executive stakeholders. Crowdsourced voting influences the way data is displayed and prioritized.

The all-new Smart View. Zenoss Cloud introduces Smart View, a new troubleshooting workflow that intelligently and intuitively presents the most relevant data to the user. With Smart View, the user can instantly navigate to any time period of interest and quickly explore any anomalous activity.

Agentless and agent-assisted data collection. We continue to be the market leader in agentless deep infrastructure data collection. Zenoss Cloud adds a push data framework that supports open-source and third-party agents and developer-friendly APIs. This enables data collection from ephemeral resources such as containers, microservices and IoT devices.

Elastic data streaming and centralization. The Zenoss Cloud intelligent IT operations management platform gathers all types of machine data into a unified data store, correlating with its hybrid IT infrastructure model to surface actionable insights that would otherwise be missed.

	ZENOSS CLOUD PROFESSIONAL For smaller, simpler environments (Limited data Basic support)	ZENOSS CLOUD ENTERPRISE For larger, dynamic environments (Large-scale data Premium support)
FEATURES		
What We Monitor		
Public cloud		
Servers, storage, networking, virtualization, operating systems and more	✓	✓
Hyperconverged systems	✓	✓
Containers	✓	✓
Serverless architectures	✓	✓
Custom metrics	✓	✓
Capabilities		
Extensibility & enterprise ZenPacks	✓	✓
Smart View	✓	✓
AIOps relationship discovery, anomaly detection & capacity planning	✓	✓
Root-cause isolation and impact analysis	✓	✓
Multitenancy	✓	✓
Data points per day	40K/resource included 20K increments available	120K/resource included 20K increments available
Data retention	3 months included More available	15 months included More available
Support availability	24/5 Standard	24/7 Enterprise
Integrations		
CMDB	✓	✓
Incident management	✓	✓
Network performance	✓	✓
Orchestration & provisioning	✓	✓
Unified communications	✓	✓
Application performance monitoring (APM)	✓	✓
Log analytics	✓	✓
Business intelligence	✓	✓

Using Zenoss, our customers

REDUCE MEAN TIME
TO RESOLUTION (MTTR)

85%

REDUCE MONITORING
SOFTWARE LICENSING

90%

INCREASE IT ADMINISTRATOR
PRODUCTIVITY

50%

To learn more visit our website at zenoss.com

Zenoss is the global leader in hybrid IT monitoring and analytics software