

TRANSFORM your COMMUNICATIONS Environment with VITAL UCaaS

In the snap of a finger, technology changes the landscape of business and turns ill-equipped companies into dust. The Goliaths dominate as they can afford to stay current with expensive and ever-changing technology. Leveraging the same tools used by these industry giants is a must for you to stay relevant. CSPi's Vital Unified Communications as a service (UCaaS) is an equalizer, leveling the playing field to make it possible for David to do the unthinkable.

There is only upside to be gained when utilizing Vital UCaaS; its valued features and seamless functionality can completely enhance the communication that flows in and out of your business.



AT A GLANCE: YOU ENJOY

- All the features and benefits of Cisco Unified communications Manager
- Disaster Recovery for continuous connections regardless of Mother Nature's plan
- Enterprise class communications at an affordable price point. Flexibility: Purchase what you need when you need it
- Secure mobility and virtualization for anytime, anywhere communications across various devices
- Value and simplicity



INCREASE PRODUCTIVITY

Speed is the new currency of business, giving competitive rise to those who can quickly pull together, motion through major decisions, and bring new ideas to light. Vital UCaaS optimizes productivity by increasing real-time communication across services such as presence, mobility, unified messaging, and video conferencing.

IS YOUR COMPANY MOBILE-READY?

Your employees, from the Road Warriors to the Teleworkers to the Cross Functional Teams, are spread across different offices and time-zones, managing different projects and schedules. But what about the projects they have together? Vital UCaaS promotes convenient collaboration, alleviating the need for long travels to your company's office while adding the ability to unite via video conference, saving both time and money.

THE PROOF IS IN THE SAVINGS

With the implementation of Vital UCaaS, a company with 100 employees can estimate a daily savings of 191 hours. At 49,660 hours per year, crossed with today's average hourly pay rate, savings can breach 1.3 million dollars.

These projected savings, coupled with enhanced productivity and mobility, delivers a lasting return on your Vital UCaaS investment.

“Timely meetings used to be impossible. We would waste valuable time putting together the jigsaw puzzle of conflicting schedules. A virtual meeting anytime-anywhere gives us cat-like speed and agility.

“Wanting to upgrade communication tools without in-house IT to implement and manage is a pain. CSPi affordable integration and management makes worrying a thing of the past.

“Quality of life – I've spent years in traffic. Losing 20% of your day commuting isn't fun. It doesn't support healthy work vs life balance. Happier employees equate to employee loyalty and less turnover.

WHY CSPi

We execute a methodology (assess, architect, deploy, manage) to deliver end-to-end UCaaS solutions that can transform your company and unpack the best ROI possible on your new network and IT infrastructure.

TECHNOLOGY TREND (BYOD)

\$367 billion by 2022

According to a Cisco Study, the BYOD market is on a constant up tick, jumping from \$30 billion in 2014. While the majority of employees use personal devices for work related tasks, a lot of companies fear the install of BYOD supported software. With the invite of the Cloud comes the bad weather of security breaches. We plan carefully to place an umbrella of protection over your network infrastructure, so you and your employees can enjoy worry free communication growth.

FLEXIBLE, SCALABLE SOLUTIONS

It is not always optimal to rip and replace an entire system. Our technical consultants can work with you to determine a migration path that maps to your business needs.



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CISCO Partner

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WE HAVE THE EXPERIENCE, THE PARTNERS, AND THE CURIOSITY

EXPERIENCE: We have rich history in delivering reliable and secure solutions to companies in a broad range of industries, from financial services to healthcare and higher education, we have the knowledge and ability to razor sharpen your competitive edge.

PARTNERS: To ensure a superior product and service experience, we partner with the world's leading IT software and infrastructure companies. Our relationships with the IT industry's most respected and established global brands and emerging partners enables us to provide the best solution to meet your needs.

CURIOSITY: Our pioneering spirit fuels our drive to find innovative solutions to complex/creative problems that others avoid. Your obstacles, unique to your company, brings out the best in us. We get to know you, focus on your needs, and map a plan that leads to one destination. SUCCESS!

WE CUSTOM DESIGN

Our engineers—some of the most widely respected experts in the country—understand how technical issues vary from business to business. Thus, after an avalanche of questions, our skilled engineers will design an intelligent plan that addresses your needs, ensuring a custom fit.

WE MANAGE YOUR CONNECTIONS

Either you don't have in-house IT, or you don't want to strain your IT department. Regardless of the situation, we got you covered. Our experts monitor your daily activity, conduct maintenance and upgrades, and respond timely to any hiccups, saving you money on IT man-hours.

LET'S TALK Call 1-800-940-1111
for your **FREE** voice readiness assessment

	Essentials	Advanced	Premium
Outbound Calling Free Local & Domestic Long Distance in the US/INTL dialing billed per plan	●	●	●
IVR/Auto Attendant	●	●	●
DID's	●	●	●
Extention to Extension Dialing	●	●	●
High Quality Secure Voice Calling	●	●	●
Instant Messaging with Presence	●	●	●
Secure Call Recording			●
Voice and Video Conferencing		●	●
Inbound Voice Contact Center Routing			●
Inbound Chat, Email, and Social Media Contact Center Routing			●
Real Time and Historical Contact Center Reports			●
Call Detail Reporting	●	●	●



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