



# Coaching Mastery

## Step into the next level of leadership

Coaching - the mysterious work that improves performance, relationships and produces more effective communication skills. It's the top desired skill for front-line leaders and when executed properly, it provides greater intrinsic motivation.

So how do you inspire your employees, not just instruct them? How do you improve your coaching skills so that your team can achieve greater engagement?

Our Coaching Mastery program teaches a coaching framework that delivers both the tools and techniques to confidently step into coaching conversations. It's designed to enhance the coaching capability leaders require to transform their team's productivity and focus.

You'll learn to guide others through setbacks as well as the advanced communication techniques that will positively impact your team.



### Direction

Establish how the coaching relationship will operate and identify the required resources.



### Navigation

Prepare for coaching conversations by developing a clear path and identifying potential roadblocks and milestones.



### Action

Provide support during times of change and establish new behaviours and methods to measure progress.