



Dealing with the Tough Stuff

Building a phenomenal feedback culture

It's likely you're under more pressure than ever to produce greater results at work, so the need to effectively conduct key conversations couldn't be more important - but how do you handle difficult conversations or performance-based discussions? The research says they're amongst some of the least-liked parts of people's work - and the research is bang on.

It's the organisations that embrace change and make feedback part of the way they operate that will shape the future.

Our Dealing with the Tough Stuff program dives deep into the science of human behaviour and delivers practical strategies for managing difficult conversations in the workplace.

It will help you create a high-performing feedback culture in your organisation and develop your leaders, which will ultimately improve performance in your workplace.



Depersonalise conflict

Master the process to navigate the interpersonal landmines that lay wait for teams making progress.



Challenge each other

Understand how to build a culture where challenging each other's ideas and behaviours is encouraged.



Build deeper trust

Learn to develop deeper trust the deepest relationships are forged by successfully working through the tough times.