Date: **2015/07/02**

Name of Product: **Adlib PDF Express 5.4**

Contact for more Information: http://www.adlibsoftware.com/about-us/contact-us.aspx

Summary Table

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Supported	Supported with Exceptions – Please refer to the attached VPAT.
Section 1194.22 Web-based internet information and applications	Not Applicable	Not Applicable - Adlib PDF Express 5.4 is not considered a Web-based internet information and applications according to the definitions in Sections 1194.22.
Section 1194.23 Telecommunications Products	Not Applicable	Not Applicable – Adlib PDF Express 5.4 is not considered a telecommunications product telecommunications product according to the definition in Section 1194.23.
Section 1194.24 Video and Multi-media Products	Not Applicable	Not Applicable – Adlib PDF Express 5.4 does not use multimedia except as covered in section 1194.21.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	Not Applicable – Adlib PDF Express 5.4 is not a self-contained product
Section 1194.26 Desktop and Portable Computers	Not Applicable	Not Applicable – Adlib PDF Express 5.4 is software as defined under section 1194.21.
Section 1194.31 Functional Performance Criteria	Supported with Exceptions	Supported with exceptions
Section 1194.41 Information, Documentation and Support	Supported	Supported

Section 1194.21 Software Applications and Operating Systems - Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supported with Exceptions	All scenarios are feasible, though there are some instances where minor issues may occur. All issues have workarounds but may require additional effort on the part of the user and the use of accessibility features found in Windows.
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supported	Adlib PDF Express 5.4 does not disrupt or disable Windows operating system accessibility features such as filter keys, toggle keys, sticky keys, and the on-screen keyboard.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supported with Exceptions	There is a well-defined indication of focus for most of the Adlib PDF Express 5.4 interface with some exceptions, including: Management Console.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supported with Exceptions	Adlib PDF Express 5.4 controls use the Microsoft UI Automation to expose user elements. Adlib PDF Express 5.4 provides identity, operation and state information to Assistive Technology throughout the interface with the following exceptions: Management Console.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supported	All Images have consistency.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supported with Exceptions	In most cases Adlib PDF Express 5.4 provides text content, caret location and attributes. However, the Management Console is unreadable by assistive technology.

Criteria	Supporting Feature	Remarks and Explanations
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supported with Exceptions	Most elements in the Adlib PDF Express 5.4 interface inherit user selected color, contrast and font settings with some exceptions. The user can optionally select fixed foreground and background colors for PDF documents, however, this functions does not work in the Management Console.
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	Adlib PDF Express 5.4 does not use animation.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supported	Adlib PDF Express 5.4 makes use of icons, graphics, status indicators, and other visuals to give feedback to the user and to indicate what actions can be taken. Color coding is not relied upon as the sole means of communicating concepts in the user interface or documentation.
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Supported	Adlib PDF Express 5.4 does not allow user to change color and contrast setting for the Management Console.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supported	Adlib PDF Express 5.4 does not have flashing or blinking user interface elements between 2 Hz and 55 Hz.
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Not Supported	Not supported

Section 1194.22 Web-based Internet information and applications – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Not Applicable	Click here to enter text.
(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not Applicable	Click here to enter text.
(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Not Applicable	Click here to enter text.
(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Not Applicable	Click here to enter text.
(e) Redundant text links shall be provided for each active region of a server-side image map.	Not Applicable	Click here to enter text.
(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not Applicable	Click here to enter text.
(g) Row and column headers shall be identified for data tables.	Not Applicable	Click here to enter text.
(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not Applicable	Click here to enter text.
(i) Frames shall be titled with text that facilitates frame identification and navigation	Not Applicable	Click here to enter text.
(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	Click here to enter text.

Criteria	Supporting Feature	Remarks and Explanations
(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not Applicable	Click here to enter text.
(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.	Not Applicable	Click here to enter text.
(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not Applicable	Click here to enter text.
(n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supported	Click here to enter text.
(o) A method shall be provided that permits users to skip repetitive navigation links.	Not Applicable	Click here to enter text.
(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Click here to enter text.

Section 1194.23 Telecommunications Products – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTYs. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	Not Applicable	Click here to enter text.
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	Not Applicable	Click here to enter text.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTYs.	Not Applicable	Click here to enter text.
(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	Not Applicable	Click here to enter text.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTYs, and for users who cannot see displays.	Not Applicable	Click here to enter text.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	Not Applicable	Click here to enter text.

Criteria	Supporting Feature	Remarks and Explanations
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	Click here to enter text.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	Click here to enter text.
(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	Not Applicable	Click here to enter text.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	Not Applicable	Click here to enter text.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	Not Applicable	Click here to enter text.
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	Not Applicable	Click here to enter text.

Criteria	Supporting Feature	Remarks and Explanations
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	Not Applicable	Click here to enter text.
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	Not Applicable	Click here to enter text.

Section 1194.24 Video and Multi-media Products – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
a) All analog television displays 13 inches and larger, and computer equipment that includes analog television receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals. As soon as practicable, but not later than July 1, 2002, widescreen digital television (DTV) displays measuring at least 7.8 inches vertically, DTV sets with conventional displays measuring at least 13 inches vertically, and stand-alone DTV tuners, whether or not they are marketed with display screens, and computer equipment that includes DTV receiver or display circuitry, shall be equipped with caption decoder circuitry which appropriately receives, decodes, and displays closed captions from broadcast, cable, videotape, and DVD signals.	Not Applicable	Adlib PDF Express 5.4 does not include any display hardware.
(b) Television tuners, including tuner cards for use in computers, shall be equipped with secondary audio program playback circuitry.	Not Applicable	Adlib PDF Express 5.4 does not include any television tuners.
(c) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain speech or other audio information necessary for the comprehension of the content, shall be open or closed captioned.	Not Supported	Adlib PDF Express 5.4 does not include any media content.
(d) All training and informational video and multimedia productions which support the agency's mission, regardless of format, that contain visual information necessary for the comprehension of the content, shall be audio described.	Supported	Click here to enter text.

Criteria	Supporting Feature	Remarks and Explanations
(e) Display or presentation of alternate text presentation or audio descriptions shall be user-selectable unless permanent.	Supported	Alternate text or audio descriptions can be made user selectable

Section 1194.25 Self-Contained, Closed Products – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) Self contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology.	Not Applicable	Click here to enter text.
(b) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.	Not Applicable	Click here to enter text.
(c) Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Click here to enter text.
(d) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	Click here to enter text.
(e) When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at anytime.	Not Applicable	Click here to enter text.
(f) When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use.	Not Applicable	Click here to enter text.

Criteria	Supporting Feature	Remarks and Explanations
(g) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Not Applicable	Click here to enter text.
(h) When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided.	Not Applicable	Click here to enter text.
(i) Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Not Applicable	Click here to enter text.
(j) (1) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls.	Not Applicable	Click here to enter text.
(j)(2) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor.	Not Applicable	Click here to enter text.
(j)(3) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor.	Not Applicable	Click here to enter text.

Criteria	Supporting Feature	Remarks and Explanations
(j)(4) Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane.	Not Applicable	Click here to enter text.

Section 1194.26 Desktop and Portable Computers – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) All mechanically operated controls and keys shall comply with §1194.23 (k) (1) through (4).	Not Applicable	Click here to enter text.
(b) If a product utilizes touchscreens or touch-operated controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4).	Not Applicable	Click here to enter text.
(c) When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided.	Not Applicable	Click here to enter text.
(d) Where provided, at least one of each type of expansion slots, ports and connectors shall comply with publicly available industry standards	Not Applicable	Click here to enter text.

Section 1194.31 Functional Performance Criteria – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supported	Click here to enter text.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supported	Click here to enter text.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supported	Click here to enter text.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Click here to enter text.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supported	Click here to enter text.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supported	Click here to enter text.

Section 1194.41 Information, Documentation and Support – Detail

Voluntary Product Accessibility Template

Criteria	Supporting Feature	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supported	Online documentation is available at: http://www.adlibsoftware.com/support/documentation/adlibpdfexpress/5.4/en/Adlib_Help.htm
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supported	Click here to enter text.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supported	The Adlib Product Support Team is familiar with such features as keyboard access and other options important to people with disabilities. For technical assistance customers can call: 1-866-991-1704 or 1-905-631-2875 or by email support@adlibsoftware.com. Support Hours are Monday through-Friday 8:00am-6:00pm EST(GMT -5) For information on additional support services, visit the Adlib Accessibility Web site at http://www.adlibsoftware.com/

Click here to enter text.

Revised 2015/09/28   Adlib regularly updates its websites and provides new information about the accessibility of products as that information becomes available.